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Using occupational history calendars to capture lengthy and complex working lives: a mixed method approach with older people

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1 2	Using occupational history calendars to capture lengthy and complex working lives: a mixed method approach with older people.
3	Lorna Porcellato <sup>1</sup>
4	Fiona Carmichael <sup>2</sup>
5	Claire Hulme <sup>3</sup>
6	
7	
8	
9	
10	Authors
11 12	<sup>1</sup> Lorna Porcellato: Centre for Public Health, Liverpool John Moores University; 15-21 Webster Street, Liverpool, L32ET; <u>l.a.porcellato@ljmu.ac.uk</u>
13 14	<sup>2</sup> Fiona Carmichael: Department of Management, Birmingham Business School, University of Birmingham, Birmingham B15 2TT; <u>f.carmichael@bham.ac.uk</u>
15 16	<sup>3</sup> Claire Hulme: Academic Unit of Health Economics, Leeds Institute of Health Sciences, University of Leeds; <u>c.t.hulme@leeds.ac.uk</u>
17	
18	Corresponding Author
19 20	Lorna Porcellato, Centre for Public Health, Liverpool John Moores University, 15-21 Webster Street, Liverpool. L3 2ET Tel: 0151 231 4201 Email: <u>l.a.porcellato@ljmu.ac.uk</u>
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22	Word Count: 7965
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## 31 Biographies

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- 33 Lorna Porcellato is a Reader in Public Health and Health Promotion in the Centre For Public Health at
- 34 Liverpool John Moores University. Lorna's main research interests include: health and employment,
- 35 service user experiences, health intervention development, health related research involving
- 36 children and older people and innovative qualitative research methodology.
- 37 Address: Liverpool John Moores University, Centre for Public Health, Henry Cotton Building, 15-21
- 38 Webster Street, Liverpool L32ET Email: <u>l.a.porcellato@ljmu.ac.uk</u>

39

- 40 Fiona Carmichael is Professor of Labour Economics at Birmingham Business School at the University
- 41 of Birmingham, UK. Fiona's main research interests include paid and unpaid work, older age and
- 42 employment, gendered labour markets, workplace well-being and sports labour markets.
- 43 Address: University of Birmingham, Birmingham Business School, University House,
- 44 Edgbaston Park Road, Birmingham B15 2TY, UK. Email: <u>f.carmichael@bham.ac.uk</u>

45 46

- 47 Claire is Professor of Health Economics and Head of the Academic Unit of Health Economics at
- 48 University of Leeds. Claire's research interests lie in the economic evaluation of community
- 49 programmes spanning the health and social sectors economic evaluation, informal care,
- 50 employment and the labour market.
- 51 Address: Academic Unit of Health Economics, Leeds Institute of Health Sciences,
- 52 University of Leeds, Charles Thackrah Building, 101 Clarendon Road, Leeds LS2 9LJ, UK.
- 53 Email: <u>c.t.hulme@leeds.ac.uk</u>

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## 56

## 57 Abstract (159 words)

58 Accurately documenting the occupational biographies of older people can be challenging given their 59 lengthy duration and the complexity of contemporary employment. This paper shows how a 60 traditionally quantitative occupational history calendar (OHC) instrument can be adapted for use in a 61 in a mixed methods research design, to gather in-depth information about long working lives. The 62 OHCs were embedded within semi-structured interviews and recorded lifetime work histories of 63 between 33 and 53 years for 56 participants. Sequence analysis of the calendar data was undertaken 64 in parallel to thematic analysis of interview transcripts. This included in-depth exploration of the 65 factors motivating occupational changes and transitions and their impact in older age. Mixing 66 methods allowed us to collate data over relatively long periods of time and enabled an examination 67 of the complex interplay between work, family and personal circumstances that shapes employment 68 histories. Selected research findings are used to demonstrate how this tool can effectively facilitate 69 the exploration of long working lives.

70

Key Words: occupational history calendars, work histories, older people, mixed methods research,
 sequence analysis

#### 74 Introduction

- Population ageing is a global phenomenon which poses significant social, economic and political
- challenges coupled with opportunities as well as pressures for labour market participation (Green,
- 2009). Longevity, longer working lives and in some countries the abolishment of a default retirement
- age also poses methodological challenges for research requiring a lifecourse perspective on
- remployment. Green (2009) purports 'a need for more research on how the life course varies for
- 80 different subgroups in different regions and local areas and how the employment to non-
- 81 employment transition of older people fits alongside other life course transitions' (p.57).
- 82 Nevertheless, accurately documenting patterns and transitions in the occupational biographies of
- the elderly can be difficult, given their long duration and the transient and multifarious nature of
- 84 contemporary employment (Lilley, Cryer, Firth, Herbison & Feyer, 2011).
- 85 Employment patterns and transitions involve complex processes that are socially determined;
- 86 shaped by personal and contextual factors (Wiseman and Whiteford, 2009). Decisions about
- 87 retirement are similarly embedded in historical, cultural and social contexts (Kim and Moen, 2002)
- 88 and careers are becoming increasingly discontinuous and characterised by instability (Tams and
- 89 Arthur, 2010). Longer working lives will reflect multiple shifts in occupational and social patterns
- 90 and changes in labour market conditions associated with wider institutional, demographic and
- 91 macroeconomic change. The impacts of these changes are not distributed equally. For instance, the
- 92 current cohort of older workers appears to be particularly vulnerable to the increasing competitive
- pressures associated with globalisation (Blossfeld, Buchholz & Kurz, 2011) especially in the UK where
- 94 the employment system is relatively uncoordinated by European standards (Schmelzer, 2011).
- 95 Capturing such variety and complexity is important to understanding how micro and macro level
- 96 factors impact on older people within the context of their working lives. This requires a method of
- 97 data collection that optimizes occupational recall and quality of recalled information (Lilley et al.,
- 2011). For older people, the need is paramount. Recalling work histories over an extended
- 99 trajectory can prove difficult, potentially leading to inaccurate reporting, recall bias and issues with
- 100 reliability, validity and credibility. Past experiences may be distorted or merge together into partial
- 101 truths. According to Parry, Thomson and Fowkes (1999), a significant factor in minimising recall
- 102 problems is the manner in which the data is collected.
- 103 A variety of methodological techniques have been developed to facilitate recall and collect accurate 104 retrospective data on employment histories. One such method is the occupational history calendar 105 (OHC); a grid based instrument developed by occupational epidemiologists which uses multiple 106 recall cues such as historical markers and visual aids to facilitate recall and enhance accuracy of data 107 (Engel, Keifer & Zahm, 2001; Hoppin, Tolbert, Flagg, Blair & Zahm, 1998; Lilley et al., 2011; Zahm et 108 al., 2001). Modelled on the Life Event Calender (LEC) approach (Axinn, Pearce & Ghimire, 1999; 109 Caspi et al., 1996), the OHC provides researchers with an ideal platform to capture transitions and 110 multiple changes over the lifecourse (Scott-Ricks & Harrison, 2011; Sutton, 2010). Engel et al. (2001) 111 used an icon calendar-based questionnaire to assess the occupational histories of farm workers and 112 concluded that the gird based questionnaire was more effective in obtaining a complete picture of 113 occupational histories than traditional methods. Zahm et al. (2001) adapted Engel et al.'s (2001) 114 method in their study ascertaining occupational histories and other characteristics of migrant farm 115 workers. Results demonstrated that it was feasible to use OHCs to capture complex work histories. 116 Both studies corroborated previous work by Hoppin et al. (1998) who introduced the use of

- personal and historical landmark events in the calendars, to anchor work activities in time andfacilitate the recall over the life course. More recently, Lilley et al. (2011) used an OHC with the
- 119 working population in New Zealand and concluded that a calendar approach was appropriate for
- 120 collecting occupational histories with the general public although cautioned that it was rather
- 121 resource intensive for large scale population surveys.

In line with positivist dominated lifecourse research (Verd and Lopez, 2011), the OHC approach
 traditionally generates quantitative data and is typically analysed using statistical methods such as
 event history analysis or more recently, life sequence analysis (Eerola & Helske, 2012; Pollock,

- 125 Antcliff & Ralphs, 2002; Wiggins, Erzberger, Hyde, Higgs, & Blane, 2007). This particular procedure
- uses optimal matching and cluster analysis to identify the differences and similarities between the individual work histories and groups them in a systematic way taking account of different
- 128 employment states and transitions between them. According to Eerola and Helske (2012), the
- analysis of event sequences to describe life trajectories such as employment histories provides
- detailed information about 'how things are' but not necessarily why they happen? Whilst event
- history analysis may address this, 'why' questions are often best answered using qualitative
- 132 approaches.

133 To this end, some researchers have started to use calendar based life history review instruments

- 134 qualitatively (Harris & Parisi, 2007; Martyn & Martin, 2003; Nelson, 2010). The appeal of using
- calendars in a qualitative context not only lies in their capacity to foster insights (Belli & Callegaro,
- 136 2009) but can lead to enhanced researcher participant interaction and better understanding of
- the issues under investigation (Harris & Parisi, 2007). Nelson (2010) considered the methodological
- adaptation as good as the traditional quantitative method for capturing processes and complex
- 139 patterns and had the added advantage of capturing explanatory data to inform the 'hows and whys'
- 140 (p.42) of the transitions.

This interpretative approach has been successfully used in different permutations with older
 participants across a range of disciplines. Berney and Blane (2003) developed the Lifegrid Method

- 143 which was shown to collect socio-demographic information with useful accuracy after 50 years.
- Holland et al. (2000) used this method to collect full occupational, residential and household
- histories, from which accumulated lifetime exposures to a range of environmental hazards were
- estimated. Parry et al. (1999) also used the Lifegrid Method to explore associations between life
- 147 experiences and smoking; to gauge life course influences on patterns of persistent smokers aged 65-
- 148 85 years. Although Bell (2005) challenges the utility of the Lifegrid Method for qualitative
- researchers, considering it 'non-reflective and too date and event centred' (p.65), he contends that it
- 150 encourages participants to address the issue of change over time and may prove suitable when
- 151 collecting relatively factual data. Meltzer (2001) developed the Self Discovery Tapestry to explore
- the occupational careers of mature women. Although not specifically designed for older people, she
- concluded that the tool was suitable for use with an elder population. This was borne out in the
   work of Feldman and Howie (2009) who used her Self Discovery Tapestry with people aged 80 years
- 155 and over in Australia.
- 156 To date, the traditional OHC has yet to be used qualitatively or exclusively with older people but a
- number of methodological and practical considerations makes it a uniquely valuable tool for
- 158 conducting research with an elder cohort. Given the tendency of older people to 'construct their

- 159 biographies using a range of meaningful reference points' (Parry *et al.*, 1999, p. 2), the matrix design
- 160 provides an explicit framework that enables older participants to focus their attention on specific
- 161 topics and acts as a stimulus for dialogue (Feldman & Howie, 2009). Calendar methodology also
- draws on reminiscence and potentially has therapeutic value (Berney & Blane, 2003). Importantly,
- 163 the OHC is a visual tool providing a graphic representation of the participants' occupational history
- 164 that enables gaps and contradictions to be easily determined (Freedman, Thornton, Camburn, Alwin
- 165 & Young-DeMarco, 1988). This visualisation not only supports recall of previous work experiences
- 166 (Meltzer, 2001) but provides opportunity for reflection and analysis of one's own occupational
- 167 biography (Feldman & Howie, 2009).
- 168 Exploring complex social phenomenon such as occupational or career transitions over long working
- 169 lives is difficult to do within a single paradigm; "the messiness of complexity demands multiple
- 170 investigative tools" (De Lisle 2011:89). Verd and Lopez (2011) similarly suggest that the combined
- 171 use of qualitative and quantitative data provides a holistic perspective that substantially improves
- 172 lifecourse research. Given the demonstrable reliability of the OHC approach in capturing lifetime
- occupational histories and the acknowledged value of adopting a qualitative approach to lifecourse
   data collection, in particular when working with older participants, both tools were selected for use
- in an European Social Funded project on discrimination and older workers in the North West of
- 176 England (Carmichael, Hulme, Porcellato, Ingham & Prashar, 2011; Porcellato, Carmichael, Hulme,
- 177 Ingham & Prashar, 2010).
- 178 Despite evidence that calendar based instruments provide an ideal framework for collecting
- 179 multiple forms of data (Creswell & Plano Clark, 2007) and thus are amenable to mixed method
- research (Sutton, 2010), there is a dearth of such studies. Scott-Ricks and Harrison (2011) attribute
- 181 this paucity to a 'lack of epistemologic clarity on how to use the tool' (p. 263). This paper seeks to
- address this gap in procedural knowledge by discussing the development and application of our
- 183 mixed method OHC. Selected research findings will be used to illustrate how this tool can effectively
- 184 facilitate the exploration of the long working lives of older people. Advantages and limitations of
- 185 using this pragmatic approach will be considered.

# 186 Development and application of the OHC

187 A number of modifications to the conventional OHC (Engel et al., 2001; Hoppin et al., 1998; Lilley et 188 al., 2011 & Zahm et al., 2001) were required to accommodate our research. Similar to Lilley et al 189 (2011), A3 sheets in a landscape orientation were used and space to record demographic data (age, 190 ethnicity, date of birth, gender, marital status and current employment status) was earmarked at the 191 top of the first sheet. This size was considered large enough to clearly record data without being too 192 cumbersome to populate and transport to interview locations. Moreover, when spread out in front 193 of participants, the sheets emulated a timeline which provided a focal point for the interviews. As 194 shown in Figure 1., there were seven fixed columns from left to right: age, year, months on a 195 quarterly basis and significant historical events across time. Unlike traditional life event calendars, 196 only one central domain (employment) was used and each row of the grid was one year in the work 197 life of the participant. A time frame of at least 56 years set out in tri-monthly increments was 198 needed, to span lifetime employment of all the participants. Similar to Hoppin et al. (1998), a series 199 of computer generated stickers was used to represent other important domains (e.g. key life events 200 such as first job, leaving education, graduation, marriage, births, divorce, relocation). Open ended

- 201 interview questions were developed and asked upon completion of the OHC. Participants were
- 202 encouraged to reflect on their employment history as documented on the OHC and to consider
- 203 factors (both positive and negative) that they perceived influenced their employment experience
- 204 over time.

# 205 Figure 1 about here

206 Fifty-six men and women domiciled in North West England were interviewed in 2006-7. Participants 207 had responded to information flyers distributed at various publicity events for older people. The 208 sample was selected purposefully to reflect a range of ages 50 and over, different occupations and 209 comprise both men and women. The lower threshold of 50 years was selected to reflect existing 210 research and policy statements which generally consider those 50 and older as the demographic 211 group of interest (Khan, 2009; OECD, 2004; 2005; 2006). Table 1. summarises characteristics of the 212 sample at the time of the interview. An interview schedule informed by the review of literature was 213 developed to ensure consistency amongst four interviewers. Interviews were held at a location of 214 convenience for participants. Permission to audio record the dialogue during the completion of the 215 OHC and the follow on interview was obtained. Ethical approval for this study was obtained from the 216 University of Salford Ethics Committee.

## 217 Table 1 about here

- 218 The OHC was introduced at the beginning of each face to face interview and positioned between the
- 219 interviewer and interviewee. Not only did this provide a central focus for the process but it signified
- that populating the calendar was meant to be a collaborative effort and encouraged the narrative
- 221 exchange of information while collecting objective data. To begin with, demographic details were
- 222 recorded on the OHC and then important life events (graduation, first job, marriage, births,
- relocation) based on month and year were mapped using the computer generated stickers. The
- stickers, in conjunction with the historical markers listed on the side of the grid provided 'anchors' to
- 225 help participants logically sequence their work histories (Figure 1).
- 226 There is little evidence about the best way to move through the calendar, but Bradburn, Rips and
- 227 Shevel (1987) suggest that better levels of recall are achieved when individuals move backwards
- from the present to the past. As such, detailed work histories (type of job, employment status,
- location, duration on a job) were recorded as horizontal lines on the OHC, on a job by job basis in
- 230 reverse order from present day to first ever job (Engel et al., 2001). Different colours were used for
- 231 different employment states (e.g. black for unemployment, pink for part time employment). A
- change in job or status was signalled by a short vertical line (Figure 2). With each new job recorded,
- participants were asked the reasons for taking the new job, the reasons for leaving/ changing the
- previous job and if they had remained in a job long term, the reasons for staying in this job. This
- information was recorded on the calendar and captured in full on the audio recording as well. Once
- the calendar was completed, it was spread out in front of the interviewee and used as a prompt for a
- 237 series of follow on questions to collect in-depth retrospective data relating to participants'
- employment experiences, the barriers they may have faced in employment, particularly in later life
- and perceptions about how the working environment had changed over the course of their lives.
- 240 The interview concluded with 3 standard demographic questions relating to educational attainment,
- 241 health status and household income.

#### 242 Figure 2 about here

#### 243

#### 244 Analysis

245 The data from the occupational history calendars was collated in several ways and in different 246 stages; to facilitate a multi-method analysis of whole trajectories as well as individual transitions. 247 Initially, the data on individual work histories were input into an Excel file (see Figure 3) where we 248 recorded the employment status of each participant from the age they started their first job to their 249 age at the interview using colour and numerical codes for different broadly defined occupations and 250 employment status: professional/managerial; skilled; semi-skilled; unskilled; education/training; not 251 in paid work; child/family care. We experimented with narrower ways of coding the data including 252 differentiating part and full-time employment, but these alternatives suffered from infrequent 253 observations in some categories. The coded data were input into Stata 13 and we used the SQ-Ados 254 scripts (Brzinsky-Fay, Kohler, and Luniak et al. 2006) to analyse each of the 56 employment histories 255 or careers as a sequence or string of employment activity states over the lifecourse of the individual.

#### 256 Figures 3 and 4 about here

257 Figure 4 provides a broad picture of life-history data using a state distribution plot. This plots the 258 distribution of employment states by age and represents aggregated views of successive slices of 259 time. The height of each of the coded segments at each observation is proportional to the frequency 260 of each state at each age. The graph usefully shows how the distribution of the states changes over 261 life histories. For example, as the sample age, incidences of time out of paid work for reasons other 262 than family care and time in managerial/professional employment both increase. After exploring the 263 raw sequence data we used optimal matching and cluster analysis to create a typology of the 264 employment histories of the sample members (Anyadike-Danes & McVicar, 2010, p. 486). The 265 optimal matching procedure compares all pairs of sequences and uses a non-parametric algorithm 266 to compute the minimum distance, in terms of costly operations, to turn one sequence into another. 267 The substitution costs were generated using a symmetric transition frequency-based substitution 268 cost matrix and insertion/deletion (indel) costs were fixed at half the maximum substitution cost and 269 standardised by the length of the longer sequence (Brzinsky-Fay et al. 2006; Potârcă, Mills and 270 Lesnard, 2013). The resulting distance matrix was used in the cluster analysis with the widely used 271 Ward's algorithm. Using an iterative process (Potârcâ et al. 2013) five distinct employment patterns 272 were identified. Table 2 provides illustrative data on the five clusters which were characterised by 273 the predominance of: 1. unskilled career paths; 2. a patch worked mix of employment states 274 indicating varied careers with early periods as a child/family carer and higher incidences of time out 275 of paid employment with age; 3. skilled careers with some earlier employment in semi-skilled posts; 276 4. skilled employment with transitions into professional/managerial careers or, alternatively non-277 employment (upward or out) and; 5. mainly professional and managerial careers with some early 278 skilled employment. 279

- 280
- 281
- 282 Table 2 about here

283 Parallel to the sequence analysis of the calendar data, recorded interviews were transcribed 284 verbatim and identifiable data was anonymised. Data management and thematic analysis was done 285 using QSR International's NVivo 2 qualitative data software. Data was analysed using a staged thematic content analysis method espoused by Burnard (1991) and Burnard, Gill and Stewart (2008). 286 287 Based on grounded theory (Glaser and Strauss, 1967), this pragmatic approach involves the 288 systematic process of coding transcripts and identifying themes and patterns across the data set. 289 The first stage involved reading the transcripts and allocating open codes to individual concepts. In 290 the second stage, similar codes were collated together into a smaller number of conceptual 291 categories. In the third stage, themes were identified in relation to the coded extracts and the entire 292 data set. Saturation was assumed to be reached as no new codes were identified in the final 293 transcripts analysed. To establish trustworthiness of the analysis, a sample of the transcripts were 294 also analysed manually by the other researchers and cross checked with the computer- assisted 295 analysis to ensure congruence.

296 The two approaches were then integrated by using the employment trajectories embodied in the 297 cluster groupings to explore how different career paths were associated with the themes that 298 emerged from the qualitative analysis. One illustration is that in the thematic analysis of health and 299 ageing, there were different experiences of mental and physical ill-health over lifecourses and in 300 later life depending on different career trajectories. For example, people on unskilled and patchwork 301 career paths in clusters 1 and 2 were observed to have experienced more incidences of ill-health 302 than others with prolonged ill-health precipitating early retirement in some cases (Carmichael, 303 Hulme, Porcellato, 2013). People in cluster 1 also tended to view today's labour market more 304 negatively than the labour market which had shaped their early careers in the 1960s and early 305 1970s. In another example, the thematic analysis of education and training revealed that transitions 306 into professional/managerial careers in cluster 4 were linked to time spent in full-time education 307 mid-career. Interestingly, members of cluster 4 were also particularly vocal in the thematic 308 exploration of age discrimination.

309

310 Whilst the qualitative analysis enabled themes to be highlighted, the trajectories and time or career 311 dependent elements were less evident. The quantitative analysis was able to bring out these more 312 hidden nuances – in particular those that related to changes over time or were time dependent over 313 employment histories that spanned up to 5 decades. The mixed method approach, given the 314 individual participants were of different ages and each followed a unique employment 315 path/trajectory, provided a systematic method which enabled patterns and trends to be identified 316 and allowed us to explore the interrelationships between time in paid work, family commitments 317 and other aspects of individuals' lives that underpinned their different career histories. In 318 particular, the mix of methodologies facilitated an examination of the individual occupational 319 histories over time, how they had evolved and how they had continued to shape the lives of the 320 participants.

## 321 Discussion

322 The focus of this article is on the application of a mixed methods research approach rather than

- 323 study findings. The intention is to illustrate the utility of embedding an OHC into a semi-structured
- 324 interview, to effectively capture data on the long working lives of older people in a systematic
- 325 manner and in doing so, to address the dearth in research reporting on mixed methods studies using

time-line techniques as well as contribute to the burgeoning evidence base on mixed methods ingerontological research (Happ 2009).

328 Given the effect of ageing on memory recall and the lengthy, complex and often transient nature of 329 contemporary employment, accurately documenting occupational biographies can be difficult for 330 older people. To enhance the accuracy of self-reporting, it is imperative to use tools which optimise 331 recall via visual and verbal cues. There is a substantive body of evidence that demonstrates the 332 effectiveness of calendar based tools in systematically capturing high quality, time-based data, 333 retrospectively (Freedman et al., 1988; Axinn et al., 1999; Caspi et al., 1996; Belli & Callegaro, 2009). 334 OHCs in particular have been used successfully to elicit complex work histories from farm workers 335 (Hoppin et al., 1998; Engel et al., 2001; Zahm et al., 2001) and the general working population (Lilley 336 et al., 2011) but have yet to be used exclusively with an elder population. Traditional OHCs use 337 empirical analysis of data to statistically explore patterns in data across the lifecourse. However, this 338 quantitative approach does not allow for individual explanations of behaviour and decision-making 339 (Harris & Parisi, 2007). Moreover, the highly structured nature of the OHC limits the type of data 340 collected (timing and sequence of jobs). Although easier to analyse, the data lacks the depth and 341 breadth needed for in-depth understanding of complex social phenomenon and cannot provide 342 meaningful explanations of emergent patterns; in essence the 'whys' behind participants' 343 trajectories.

344 There is an emerging body of work that has adopted a more interpretative stance and used life 345 history calendar methods qualitatively which has greater scope for capturing explanatory data; 346 allowing for greater insights and shedding light on patterns and employment transitions over the 347 lifecourse. According to Harris and Parisi (2007), a qualitative approach contributes to explaining 348 differences in work histories across people, places and time, illuminating interactions between 349 history, biography and context. This ability to capture individual heterogeneity is vital, given that 350 older workers form a very heterogeneous group in terms of health, skills, types of jobs, and the local 351 labour market (OECD 2006). Some researchers have used life history calendar techniques in 352 conjuction with interviews (e.g. Martyn & Martin, 2003; Harris & Parisi, 2007; Nelson, 2010; Scott-353 Ricks & Harrison, 2011). In these studies, priority was given to the qualitative data with basic 354 descriptive statistics used to demonstrate trends in calendar data. But as far as we are aware no 355 studies give equal priority to each paradigm, as is done in our study, where the integration of data 356 enables a far richer analysis of the data collected than would be possible individually.

#### 357 Advantages of mixed-method OHCs

358 Adopting a mixed methods design to obtain full work histories on a sample of older people and as 359 part of this process to identify different career pathways and the factors shaping them, proved to be 360 a sound methodological strategy. Taking this 'pragmatic' approach enabled the older participants to 361 map out their work lives in a systematic and comprehensive fashion whilst at the same time enabled 362 the research team to capture the participants' whole labour market career and explore the factors 363 motivating occupational transitions and changes in employment status. In particular, we could 364 explore the factors underlying individual occupational histories and how different pathways had 365 impacted on the lives of the participants in older age including their perspectives on ageing, their 366 wellbeing and transitions into retirement. The quantitative clustering of the sample according to 367 their different work histories additionally lends itself to consideration of how perspectives on age 368 and experiences of ageing are shaped by individual life courses. This fostered new insights and lines

of enquiry that would not have been possible using a single method. Overall, the integration of
 mixed methodologies enabled an in-depth examination of the complex interplay between work,

- 371 family and personal circumstances that shapes employment histories.
- 372

373 In practical terms, the integrated approach was implemented by combining the typologies resulting 374 from the sequence analysis with the qualitative methods by grouping sample members and 375 comparing their experiences and observations. As an illustration, the use of the OHC nested within 376 an interview facilitated the exploration of the multi-causal factors and underlying reasons for the 377 identified transitions between employment states, including transitions into retirement, and career 378 changes that were in themselves too disparate to model in a formal way. For example, the reasons 379 for the changes in employment status and occupational transitions recorded in the calendars were 380 scrutinised in the qualitative component of the interviews. In this way we were able to identify five 381 main reasons for the transitions between employment states and occupations identified in the 382 quantitative component. The significance of these influences varied between the clusters but there 383 were also differences between them as well as commonalities across the clusters notably by gender 384 and at different stages in people's lives. Moreover, it was possible to unpack the impact of decisions 385 made earlier in an individual's working life on transitions made in later life. For example, for one 386 interviewee (F1, age 54, self-employed part-time (cluster 2)) her decisions to work for an academic 387 publisher and set up a training business were related to her earlier career as a teacher; for another 388 (M43, age 59, unemployed (cluster 4)) his decision to take voluntary redundancy and go into full-389 time education in his 40s was linked to an unsettled period in his life due to divorce and the death of 390 a close relative.

391 Using a mixed methodology enabled us to capture the underlying structure of the long life histories 392 of older people and derive typologies of those histories over an extended period of time. This is 393 important advantage in ageing research given that panel data at the national level are not widely 394 available for the length of time necessary to assess the employment histories of people in their 50s 395 and 60s in a comparable way. For example, full data for the original British Household Panel 396 Survey/Understanding Society sample are currently only available for 20 years. The shortest 397 sequence used in our analysis is 33 years. However, some purpose specific, retrospectively 398 constructed datasets are available over longer time-frames e.g. the British Household Panel Survey 399 Combined Work-Life History files (Haplin, 2000).

400 The research also suggest that OHCs used within an interview are aptly suited to the needs of older 401 respondents. The OHCs provided a useful focal point for the interview, giving it structure. This made 402 it easier for the respondents to construct their narrative and enabled the researchers to gather a 403 coherent and comprehensive mix of data. The physical and visual nature of the OHCs highlighted 404 patterns and trends at a glance and where information gaps were evident or additional further 405 understanding was needed, probe further. Consistent with other studies (e.g. Engel et al., 2001) 406 participants were keen to ensure their timelines were as complete as possible which enhanced the 407 quality of the data in terms the validity and reliability.

A particular attraction of using the OHC in a mixed methods design with older people is the reflective
nature of the tool. The opportunity to '*walk down memory lane*' was appreciated and often acted as
a catalyst for further reflection. The process of 'thinking back' on significant life events is known to
have significant therapeutic value for older people. Recalling past experiences can enhance self-

- 412 esteem and heighten sense of identity (Yen-Chun Lin, Yu-Tzu Dai & Shiow-Li Hwang, 2003). In
- 413 relation to occupational histories, the OHCs and the follow on interviews provided an opportunity
- 414 for older people to visualise their working lives on paper, to reminisce about past accomplishments
- and provide explanations and justification for actions taken and decisions made. The reflective
- 416 nature of the tool, the cathartic benefit of telling their life story, of being listened to and feeling
- 417 valued engendered a positive and enjoyable research experience for many of the participants. This
- 418 satisfaction in the research process, as evidenced below can have a positive impact on the data,
- 419 enhancing both accuracy and reliability of the data (Glasner and van der Vaart 2009).
- 420 'I think it's given me an opportunity to really think about how I do feel about it all. And I guess
- 421 that what attracted me about it, about being interviewed was how I feel now, this sort of
- transition period and it's sort of very frightening going into retirement' (F13, female age 59,
- 423 employed full-time)
- 424 'It is, it is interesting isn't it, it is, and yes you know, it's given me food for thought too' (M26, male
  425 age 54, employed full-time)
- 426 The participatory nature of the chosen methods provided an opportunity for older people to be
- 427 engaged in co-producing meaningful data for research. Not only is this empowering, active
- 428 engagement promotes shared responsibility of the research process which creates a desire to
- 429 produce high quality data and gives the message that their contribution is valued. This is important
- 430 for a population who tend to hold a minority status in society today. In our opinion, it was this
- 431 collaborative component, the working together to populate the OHC that also enhanced the
- 432 research experience for our participants. Co-constructing their work biographies ensured that the
- difficulty and frustration encountered by Feldman and Howie's (2009) older sample when self-
- 434 completing their life history review tool would not be experienced by our participants.
- 435 A further point is that the interactive format makes for pleasant data collection conditions not only
- 436 for the interviewees but the researchers as well. Similar to Harris and Parisi (2007), our researchers
- 437 enjoyed listening to the respondents narratives and working collaboratively with them to co-
- 438 construct the OHC.

# 439 Limitations of mixed-method OHCs

440 Adopting a mixed methods approach to collecting and analysing the long working lives of older 441 people poses several methodological challenges. Consideration must be given to aspects of the tools 442 used and the population with which they are being administered. One such consideration is paper 443 size. According to Nelson (2010) paper size is important and has implications on where interviews 444 can be conducted and what data can be analysed. She used blank AO easel paper rather than a pre-445 printed matrix but this unstructured format meant that the calendar data could not be formally 446 analysed. Our choice of paper size (A3) proved suitable for use with older people. The size was large 447 enough to record data that was legible to the respondents and easily accommodated the stickers 448 earmarking key life events. The use of the stickers to record personal events helped to personalise 449 the data collection: 'was that after your son George was born?' which in turn maintained the interest 450 and focus of the participants. This cross-referencing of personal information with job histories 451 additionally helped to reduce discrepancies; for example, by clarifying dates that might otherwise

452 simply be guessed or only roughly estimated.

- 453 Pragmatically, the OHC can be cumbersome and complicated to complete. The number of sheets
- required (up to seven in some cases) to obtain full work histories made management of the OHCs
- somewhat unwieldy during the interviews. Equally, co-ordination of the various pens and multiple
- 456 stickers needed for coding was burdensome and could detract interviewers from other tasks such as
- 457 following up on important details and correcting inconsistencies. The unwieldiness of the traditional
- 458 pen and paper method could potentially be circumvented by using a tablet or laptop computer but
- this format may not be best suited to all older people as some may be more comfortable using pen
- and paper methods rather than technological interfaces. As noted by an anonymous reviewer, the
- 461 use of a computer in the interviews could also inhibit rapport building.
- Some inconsistencies in how different researchers recorded the data were also noted although these did not surface until the analysis stage. For example, different colour codes used, and multiple jobs were recorded in different ways. The value of using a mixed methods design became apparent here as interview transcripts were then used to help clarify any resulting inconsistencies in the data. Further inconsistencies emerged in how interviewers moved through the OHC. One interviewer began interviews with the participant's first job rather than last. This was not deemed an issue of particular concern as Belli and Callegaro (2009) are of the opinion that priority should be given to the
- 469 respondent's preferences for moving through the calendar, but it does highlights the need for
- 470 training of researchers using OHCs, to ensure consistency in approach. Further research is needed
- to assess the impact of different approaches to recording data on the OHC to maximise
- 472 methodological benefits (Roberts and Horney, 2010).
- 473 Collecting data on an older population also poses challenges. Despite efforts to maximise recall by
- 474 using OHCs, there were still some difficulties in remembering periods of employment, especially
- 475 when the participants had only been in a particular job for a short time or had held multiple jobs
- simultaneously (this was also difficult to code in the calendars). Gaps in work histories were
- inevitable given respondents age but we found that discussion during the follow-on interviews could
- jog their memory and gaps in the time line were subsequently filled as part of the interview process
- 479 further highlighting the benefit of using a mixed methods design.
- 480 Time is another factor that merits consideration when collecting data from an elderly cohort. An
- 481 OHC administered within a semi-structured interview increases the amount of time needed to
- 482 complete the data collection process. Duration ranged between one and two and half hours with
- 483 most lasting longer than an hour and a half. Although not particularly excessive time-wise, recalling
- and reflecting on significant events sequentially across a long life span can be difficult for older
- 485 participants (Feldman & Howie, 2009). Researchers need to be cognisant of the emotional demands
- 486 that timeline tools can bring to bear on participants.
- 487 Additional limitations relate to the analysis of the OHC data as sequences which requires the
- 488 application of optimal matching. This method has been criticised because of concerns about how
- 489 researchers determine the substitution and indel costs that are used to calculate the dissimilarity
- matrix (Halpin, 2003, 2010; Piccarreta 2012). Ideally these costs should be determined by theory but
   this is not usually practical (Davia and Legazpe, 2014). Using a transition based substitution cost
- this is not usually practical (Davia and Legazpe, 2014). Using a transition based substitution cost
   structure as here treats non-frequent transitions as more costly and setting indel costs equal to one
- 492 structure as here treats non-nequent transitions as more costly and setting inder costs equal to one493 (the Levenshtein I OM parameterization, see Potârcă et al 2013) attaches importance to preserving
- 494 the timing of sequences but does not restrict the procedure to using only substitution operations.

- 495 While sequence analysis has been more commonly used to find patterns in large data sets, the non-
- 496 parametric Needleman-Wunsch alignment algorithm used in the optimal matching procedure makes
- 497 no distributional assumptions. In addition, embedding the OHC in a qualitative interview has the
- advantage of allowing for detailed inspection of the patterns identified and their relevance. As
- 499 suggested by an anonymous reviewer, future research could nevertheless benefit from using large
- 500 national data sets to perform parallel sequence analysis and using the findings to inform new
- 501 qualitative research.
- 502

## 503 Summary

- 504 This paper provides procedural knowledge on the adapted use of an OHC nested within a semi-505 structured interview, to analyse the employment histories of a sample of older people. Given the 506 age of the participants, their life histories were predictably long and complex. Adopting a mixed 507 methods research design to capture both qualitative and quantitative data not only enabled us to 508 explore patterns but helped us develop a more holistic understanding of the data and uncover some
- 509 new insights about the interrelationships between age and employment over the lifecourse. The use
- of the mixed method OHC was central to this study and allowed us to collate data over relatively
- 511 long periods of time. Further, by integrating semi-structured interview questions within the OHC
- 512 format in this study, we were able to contextualise the employment experiences of the sample
- 513 members and better understand how older people themselves perceive the relationship between
- age and work, the barriers to employment they face and their perceptions of the changing work
- 515 environment. In particular, the complexities of individual decisions, both at a moment in time and
- 516 over the lifecourse could be explored. This is an important consideration in research on ageing and
- employment where snapshots of individual lives can potentially give misleading information. The
   research reported here can be viewed as a first step in the application of this particular mix of
- 519 methodologies to research the employment histories of older workers. In this paper we have tried to
- 520 illustrate some of the gains from adopting this approach and how it may be used by others.

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#### 676 Table 1: Characteristics of interviewees

Characteristic	Statistic
Age (n=56)	Mean years
	(range)
	58.9 (50-68)
Gender (n=56)	n (%)
Male	32 (55.4)
Employment status (n=56)	n (%)
Employed	22 (39.3)
Employed full-time	8 (14.3)
Employed part-time	5 (8.9)
Self-employed (full or part-time)	12 (21.4)
Unemployed	16 (30.4)
Retired not looking for employment	1 (0.2)
Retired and looking for employment Voluntary work	6 (11)
Educational attainment (n=56)	n (%)
Low; none or below GCSE*/equivalent	18 (32.1)
Intermediate 1; GCSE/equivalent	7 (12.5)
Intermediate 2; 'A' level/diploma/equivalent (e.g. teaching certificate,	13 (17.9)
nursing certificate)	
Higher; university (undergraduate and postgraduate):	18 (32.1)
Annual household income (n=38)**	n (%)
Below £10,000	6 (15.8)
£10,000-£20,000	8 (21.1)
£20,000 - £30,000	8 (21.1)
Over £30,000	16 (42.1)
11 1.1 · · · / · · · · / · · · · · · · · · ·	(0))
Health status (n= 44)**	n (%)
Fair to poor	2 (4.6)
Fair	16 (36.4)
Good	10 (22.7)
Very good Excellent	11 (25)
	4 (9)

\*The General Certificate of Secondary Education (GCSE) is an academic qualification awarded in a
specified subject by students usually aged 14-16 in secondary education in England, Wales and
Northern Ireland.

681 \*\*The questions on income and health were asked at the end of the interview. The sample

sizes are smaller as not all the participants responded to these questions, some because theywere unable and/or unwilling to select a precise category

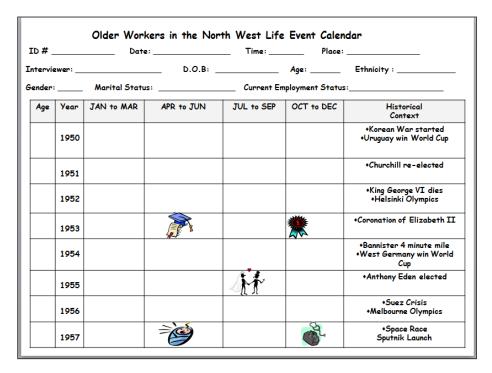
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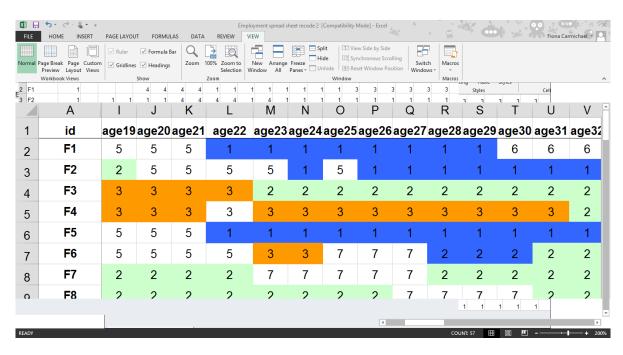
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# Figure 2: Recording and coding in the Occupational History Calendar

Age	Year	JAN to MAR	APR to JUN	JUL to SEP	OCT to DEC	Historical Context	
	1999					•Min. Wage introduced •Y2K panic	
	2000		FT Researcher at Faith College			Millennium Dome •Dr. Shipman •Sydney Olympics	
	2001					Foot and Mouth +9/11 Tragedy +Blair re-elected	
	2002					+Commonwealth Games- Manchester +Brazil win World Cup	
	2003		Funding Ends	Unemploy	red	•War in Iraq •Space Shuttle explodes	
	2004					•Asian Tsunami •Greece win UEFA Cup	
	2005		PT Lecturer at Hope University			London Bombings •England win Ashes •George Best dies	
	2006	_				Winter Olympics Italy	

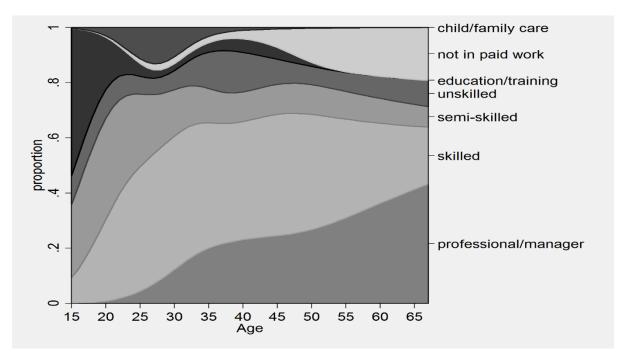


700 Figure 3: Screenshot of OHC data input in excel spreadsheet

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## 703 Figure 4: State distribution plot of employment status by age



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Notes: 17.98%, of employment states within the sample were recorded as professional/managerial,
39.67% as skilled, 17.00% as semi-skilled, 9.30% as unskilled, 6.67% as in education/training, 5.88%,
as not in paid work and 3.50% as a family carer.

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#### 710 Table 2: Distributional properties of the cluster groupings

Cluster number/name	1	2	3	4	5				
	Unskilled	Patchwork	Skilled	Upward or out	Prof. & man.				
% of employment states in each cluster recorded as:									
Managerial and professional	0.00	4.71	0.00	22.26	60.92				
Skilled occupation	21.08	26.02	77.41	48.17	18.53				
Semi-skilled occupation	3.01	38.29	10.97	5.98	2.57				
Unskilled occupation	63.86	11.65	2.62	0.00	1.83				
Education or training	5.42	4.34	4.91	10.30	10.46				
Not in paid employment	1.81	9.79	0.49	11.63	4.22				
Family carer	4.82	5.20	3.60	1.66	1.47				
No. of sequences in cluster	4	19	14	7	12				

711 Notes: bold indicates largest percentage within cluster; italics indicates larger than sample

712 percentage within cluster

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