

# LJMU Research Online

Tavana, M, Shaabani, A, Santos-Arteaga, FJ and Valaei, N

An integrated fuzzy sustainable supplier evaluation and selection framework for green supply chains in reverse logistics

http://researchonline.ljmu.ac.uk/id/eprint/15061/

Article

**Citation** (please note it is advisable to refer to the publisher's version if you intend to cite from this work)

Tavana, M, Shaabani, A, Santos-Arteaga, FJ and Valaei, N (2021) An integrated fuzzy sustainable supplier evaluation and selection framework for green supply chains in reverse logistics. Environmental Science and Pollution Research. 28. pp. 53953-53982. ISSN 0944-1344

LJMU has developed LJMU Research Online for users to access the research output of the University more effectively. Copyright © and Moral Rights for the papers on this site are retained by the individual authors and/or other copyright owners. Users may download and/or print one copy of any article(s) in LJMU Research Online to facilitate their private study or for non-commercial research. You may not engage in further distribution of the material or use it for any profit-making activities or any commercial gain.

The version presented here may differ from the published version or from the version of the record. Please see the repository URL above for details on accessing the published version and note that access may require a subscription.

For more information please contact <a href="mailto:researchonline@ljmu.ac.uk">researchonline@ljmu.ac.uk</a>

http://researchonline.ljmu.ac.uk/

## An Integrated Fuzzy Sustainable Supplier Evaluation and Selection Framework for Green Supply Chains in Reverse Logistics

#### Madjid Tavana<sup>a,b,\*</sup>

<sup>a</sup>Business Systems and Analytics Department Distinguished Chair of Business Analytics La Salle University, Philadelphia, USA E-mail: <u>tavana@lasalle.edu</u> Web: <u>http://tavana.us/</u>

<sup>b</sup>Business Information Systems Department Faculty of Business Administration and Economics University of Paderborn, Paderborn, Germany

#### Akram Shaabani<sup>c</sup>

<sup>c</sup>Department of Industrial Management, Faculty of Management and Accounting Allameh Tabataba'i University, Tehran, Iran E-mail: <u>shaabani\_akram@atu.ac.ir</u>

> **Francisco J. Santos-Arteaga**<sup>d</sup> <sup>d</sup>Faculty of Economics and Management Free University of Bolzano, Italy E-mail: fsantosarteaga@unibz.it

#### Naser Valaei<sup>e</sup>

<sup>e</sup>Liverpool Business School Liverpool John Moores University, Liverpool, UK Email: <u>naservalaei@gmail.com</u>

## Acknowledgments

Dr. Madjid Tavana is grateful for the partial financial support he received from the Czech Science Foundation (GAČR 19-13946S).

## **Declaration of Interest**

The above authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

<sup>\*</sup>Corresponding author at: Business Systems and Analytics Department, Distinguished Chair of Business Analytics, La Salle University, Philadelphia, PA 19141, United States. Tel.: +1 215 951 1129.

## An Integrated Fuzzy Sustainable Supplier Evaluation and Selection Framework for Green Supply Chains in Reverse Logistics

#### Abstract

Green supply chain management considers the environmental effects of all activities related to the supply chain, from obtaining raw materials to the final delivery of finished goods. Selecting the right supplier is a critical decision in green supply chain management. We propose a fuzzy green supplier selection model for sustainable supply chains in reverse logistics. We define a novel hierarchical fuzzy best-worst method (HFBWM) to determine the importance weights of the green criteria and sub-criteria selected. The fuzzy extension of Shannon's entropy, a more complex evaluation method, is also used to determine the criteria' weights, providing a reference comparison benchmark. Several hybrid models integrating both weighting techniques with fuzzy versions of complex proportional assessment (COPRAS), multi-objective optimization by ratio analysis plus the full multiplicative form (MULTIMOORA), and the technique for order of preference by similarity to ideal solution (TOPSIS) are designed to rank the suppliers based on their ability to recycle in reverse logistics. We aggregate these methods' ranking results through a consensus ranking model and illustrate the capacity of relatively simple methods such as fuzzy COPRAS and fuzzy MOORA to provide robust rankings highly correlated with those delivered by more complex techniques such as fuzzy MULTIMOORA. We also find that the ranking results obtained by these hybrid models are more consistent when HFBWM determines the weights. A case study in the asphalt manufacturing industry is presented to demonstrate the proposed methods' applicability and efficacy.

**Keywords:** green supply chain; reverse logistics; hierarchical fuzzy best-worst method; Shannon's entropy; maximize agreement heuristic; consensus ranking.

#### **1. Introduction**

Environmental issues related to waste and toxic gas emissions have raised concerns over the environment and public health (Khor and Udin, 2013). Globalization and legal environmental provisions have forced companies and organizations to promote environmental performance (Abdel-Baset et al., 2019). One of the critical matters in this area is recycling, which begs attention. The pressures posed by regulators and stakeholders for recycling benefit the environment and lead to a sustainable competitive advantage (Bai et al., 2019). The principal goal of recycling is to reduce the waste and efficient use of resources, which has both economic and environmental benefits. Due to the severe environmental impacts, manufacturers have been encouraged to change their reverse logistics (RL) networks into green concepts and reduce harmful ecological impacts (Haji et al., 2015).

RL refers to operations collecting used goods for reuse, repair, remanufacturing, recycling, or disposal to produce new products (Alkahtani et al., 2021; Chen et al., 2021). Also, RL is a process of moving a typical product in an inverse path from the mainstream logistics to retrieve value or ensure proper disposal (Hansen et al., 2018; Tavana et al., 2016). Furthermore, it is a tool to recover and recycle or green disposal of goods to reduce pollution (Zarbakhshnia et al., 2019). RL helps companies gain a competitive advantage by creating economic value through reuse and retrieval. Being the main step in green supply chain initiatives, RL allows manufacturers to enter the reused products into the production cycle (Mavi et al., 2017). In RL, materials used can be transformed into new products that could return to the same market or other markets (Ribeiro et al., 2021). The core objectives of RL are cost minimization, profit maximization, and environmental benefits (Liao, 2018). Companies pursue three main activities in RL: (i) gathering - where consumers discard their used products; (ii) reconstruction – where separation, rehabilitation, or recycling is done; and (iii) demand centers - where restored products are sold (Ravi, 2014).

Many manufacturing companies with limited capabilities outsource some of their reconstruction activities to their suppliers. Suppliers rebuild, repair, and recycle the collected products and reconstruct the final products that can be reused in the manufacturing process within RL companies. As environmental agencies and organizations control the industry activities, suppliers play a critical role in the RL companies. Hence, evaluating suppliers and assessing their impacts on the company's productivity is of great importance for RL companies.

3

In the tire industry, companies operate RL processes to recycle worn-out tires as raw material. In tire and rubber recycling, the process takes place on worn or ruptured tires, which are not repairable and not suitable for use. There are crucial concerns about this process as worn-out tires are among the leading causes of environmental contamination. The spoiled tires are considered hazardous wastes since burning them emanate black and harmful smoke causing air pollution. Burying tires is also detrimental to the environment as they produce dangerous gas bubbles (also known as cavitation), which contaminates underground water resources. Tires can be recycled for different types of products; for instance, they can be used in the hot asphalt production process, where they improve the asphalt durability and increase the asphalt compressive strength. Moreover, recycled tires can also be used in Portland cement, production of new tires, sports fields, shoe industry, flooring, and artificial grass. This study aims to shed light on the waste recycling processes and the environmental pollution concerns in the asphalt manufacturing companies. In this regard, the main empirical contribution of this research focuses on the recycling process of worn-out tires and their use as raw material.

The model proposed to evaluate and rank the set of potential green suppliers incorporates two main novel features. First, it extends the fuzzy best-worst method (BWM) into a hierarchical structure, defining a relatively simple weighting technique whose performance is more consistent than that of more complex methods such as the fuzzy version of Shannon's entropy. Second, we design a hybrid ranking model that incorporates the previous weights into the fuzzy extensions of evaluation techniques such as the complex proportional assessment of alternatives (COPRAS), multi-objective optimization on the basis of ratio analysis (MOORA), MOORA plus full multiplicative form (MULTIMOORA) and the technique for order of preference by similarity to ideal solution (TOPSIS). The empirical results obtained allow for a direct comparison of the rankings provided by these techniques and their aggregation into a unique consensus ranking via the maximize agreement heuristic (MAH) method.

The main contributions of this research can be summarized as follows:

• Our study case focuses on tire recycling and the use of recycled tires as raw materials, an important problem that has received relatively little attention in the literature. Tires are made of polymeric materials that do not decompose easily in nature, constituting a severe long-term problem that cannot be initially solved by burning or burying them. Two main sets of consequences follow from their correct re-utilization. From an environmental viewpoint, worn-

out recycling tires reduce waste and reinforces the material cycle in nature. From a financial viewpoint, recycled tires can be incorporated into production cycles, becoming a source of economic profitability and helping industrial development; a particularly important feature is less developed countries.

- We develop a novel hierarchical extension of the fuzzy best-worst method, denoted by HFBWM, which allows for the simultaneous determination of the weights of criteria and sub-criteria within a fuzzy environment.
- We propose several enhanced hybrid ranking models that incorporate HFBWM and fuzzy Shannon's entropy, allowing for direct comparisons across methods and resulting in more accurate aggregate results.

The rest of this research is arranged in the following order: In the second section, this study reviews the current literature on RL, tire recycling, and evaluation and assortment of green suppliers. The literature review generates the supplier evaluation criteria for tire recycling in RL. In the third section, this research presents the suggested fuzzy green supplier selection model. In the fourth section, a case study in the asphalt manufacturing industry is presented to stress the proposed method's applicability and efficacy. In the final section, we conclude with a discussion and conclusions.

#### 2. Literature review

In this part, the present study provides a concise review of the literature on RL, tire recycling, and green supplier evaluation and selection.

## 2.1. Reverse logistics

Today, RL has attracted many manufacturers (Ramírez and Morales, 2014), and the RL operations refer to all restructuring actions in which the factory directly or indirectly benefits from the changes. RL is related to the process of retrieval of goods at the final stage of the lifecycle for regeneration, recycling, or green disposal (Zarbakhshnia et al., 2019). RL is the efficient control of raw materials, finished goods, and in-process inventory from production to consumption to regain value from the disposed goods (Rogers and Tibben-Lembke, 1999). Figure 1 presents an RL system. A typical RL system involves product acquisition, collection, examination and classification, disposal, and redistribution processes. The disposition process includes five steps of repair, refurbish, remanufacture, cannibalize, and recycle. In this research, the focus is on the recycling step of the disposition process. Next, this study presents the RL processes from a

literature perspective (Agrawal et al., 2016b, 2016a; Rachih et al., 2019).

Insert Figure 1 Here

Reverse logistic processes encompass different stages that include product acquisition (gatekeeping), collection (gathering), inspection and sorting, disposition, and redistribution, all of which are described below.

## Product acquisition (gatekeeping)

Product acquisition refers to operations in which goods are collected and returned from the endusers (Jayaraman et al., 2008). In this process, companies use agents in the purchasing sector to identify the market for consumer goods and buy the used or returned products (Agrawal et al., 2016b).

## Collection (gathering)

Collection or gathering refers to goods received from interior and exterior end-users and includes the processes of delivery of the returned goods and their transport (Lambert et al., 2011). In this process, the company takes ownership of the products by purchasing them from retailers (Agrawal et al., 2016a). After the purchase, products are harvested and prepared for recycling, repair, or disposal (Agrawal et al., 2016b). Three methods of the collection include direct contact with customers, retailers, or a third party.

## Inspection and sorting

The collected products often have different qualities and appearances. Therefore, inspection and isolation are needed to sort these products. In this step, a separate inspection is carried out to categorize these products accordingly (Agrawal et al., 2016b). Generally, sorting involves deciding on the goods and products returned (Lambert et al., 2011). This process can be complex when hazardous goods are being sorted.

## Disposition

Disposition refers to goods that are either defective or have reached the end of their lifetime so that they can be re-produced and enter the consumption cycle. Returned products can also be used as raw material in the production of new products (Jayaraman et al., 2008). Generally, this process involves deciding whether to repair, refurbish, remanufacture, cannibalize, or recycle the product.

## Redistribution

Redistribution is the process of diverting reusable goods to a market for resale purposes. Reusable goods can be traded through redistribution on a secondary market (Agrawal et al., 2016a).

## 2.2. Tire recycling

The primary consumers of tire products are asphalt manufacturing and automotive industries. Tire waste is usually obtained from the tire production process or products consumed by customers (Fukumori et al., 2002). Tire waste recycling is an example of recycled solids that has received considerable attention due to its environmental benefits (Price and Smith, 2015). The natural destruction of tires is often time-consuming, expensive, and causes environmental pollution. The environmentally conscious approach to tackle this problem is recycling and reusing the tire waste (Adhikari, 2000). These tire recycling approaches lead to economic and social benefits such as: reducing energy consumption, diminishing production cost by combining rubber powder from recycled rubber, and reducing rubber waste (Fang et al., 2001).

Tire recycling methods are divided into mechanical and chemical approaches. In the mechanical approach, tires are divided into smaller pieces. This process is done in several steps by shredder and granulator machines. Each step produces different products, which are used in various industries. Some industries use coarse granules, and others use a very soft tire powder. In the chemical approach, the tire is burned, and the metal wires or the tire become pyrolyzed. In pyrolysis, the tire is burned in a vacuum, and several products are extracted, such as diesel fuel, oil, etc. Recycled tire products vary based on the mechanical or chemical recycling: rubber granulate, rubber powder, recycled metal, reclaimed tire, asphalt and bitumen polymer, gasoline fuel, and the car battery.

## 2.3. Green supplier assessment and assortment

Supplier assessment and assortment have a significant role in creating an impressive and competitive chain (Freeman and Chen, 2015, Ghadimi et al., 2019). Due to outsourcing activities, companies' dependence on suppliers has increased; thus, supplier evaluation and selection have become of great importance. The supplier evaluation and selection procedure are done with different objectives (Govindan et al., 2015b). In addition, as public awareness about the environmental impacts increases, principles and strategies for green supply chain activities happen to be the key success factors for companies (Liao et al., 2016). One of the critical principles in green activities is removing or reducing wastes, which causes hazardous solid waste, energy losses, and greenhouse gas emissions. Improving waste management can turn into a core competency for suppliers (Torabzadeh Khorasani, 2017). This research conducted a thorough literature review to explore the environmental dimensions and the primary standards for assessing and selecting the

best suppliers for tire recycling presented in Table 1.

#### Insert Table 1 Here

Different approaches have been suggested and applied for green supplier assessment and assortment, including grey-based Decision Making Trial and Evaluation Laboratory (DEMATEL) (Fu et al., 2012), grey Analytic Network Process (ANP) (Dou et al., 2014), Data Envelopment Analysis (DEA) (Dobos and Vörösmarty, 2014), fuzzy additive ratio assessment and multi-segment goal programming (Liao et al., 2016), the qualitative flexible multiple method (Wang et al., 2017), DEMATEL-ANP (Jiang et al, 2018), TOPSIS (Shafique, 2018), elimination and choice expressing reality (Gitinavard et al., 2018), Visekriterijumska Optimizcija I Kaompromisno Resenje (VIKOR) (Demir et al., 2018), TOPSIS-VIKOR-grey relational analysis (Banaeian et al., 2018), the preference ranking organization technique for improving assessments (Abdullah et al., 2018), fuzzy Analytic Hierarchy Process (AHP) (Zafar et al., 2019), BWM and TOmada de Decisao Interativa Multicriterio (TODIM) (Bai et al., 2019), and hybrid FUll COnsistency Method (FUCOM) and Rough Simple Additive Weighting (SAW) techniques (Durmić et al., 2020).

Prakash and Barua (2015) studied RL obstacles and used AHP and TOPSIS to rank barriers. Similarly, Bouzon et al. (2016) investigated RL obstacles in Brazil's electronic industry, identified barriers based on expert opinion using the fuzzy Delphi method, and ranked them by applying the AHP approach. Govindan et al. (2016) used a model of multi-objective particle swarm optimization for an effective and viable RL network outline considering the environmental, social, and economic domains. Moreover, Mangla et al. (2016) used DEMATEL, and AHP approaches to examine the RL critical success elements in Indian industries. Ravi and Shankar (2017) investigated RL principles in the automobile industry using interpretive structural modeling.

## 2.4. COPRAS, MULTIMOORA, and TOPSIS

MCDM models are applied to identify and select the best possible solution from a set of alternatives based on different decision criteria. For example, prior research has used COPRAS to plan water transfer between basins (Roozbahani et al., 2020), rank hybrid wind farms (Dhiman & Deb, 2020), select green suppliers (Kumari & Mishra, 2020), evaluate the performance of contractors (Jasim, 2021), assess construction project safety (Wei et al., 2021), rank effective risks in natural gas supply projects (Balali et al., 2021), and evaluate COVID-19 regional safety (Hezer et al., 2021). In addition, previous studies have used MULTIMOORA for selecting suppliers (Tavana et al., 2020) and logistic service providers (Sarabi & Darestani, 2021), examining the

barriers to the adoption of renewable energy (Asante et al., 2020), selecting car subscription station sites (Lin et al., 2020), choosing stable battery suppliers (Wang et al., 2021), and evaluating technology project review experts (Wang et al., 2021). A similar range of applications arises when considering previous research works that implement TOPSIS, including supplier selection (Lei et al., 2020), the evaluation of unusual emergency events (Zhan et al., 2020), the assessment of lake eutrophication levels (Lin et al., 2020), sustainable supply chain risk management (Abdel-Basset & Mohamed, 2020), risk analysis of cutting system (Kushwaha et al., 2020), transportation management (Sarkar & Biswas, 2021), risk prioritization in self-driving vehicles (Bakioglu & Atahan, 2021), and the evaluation of renewable energy production capabilities (Wang et al., 2021).

## 2.5. BWM and fuzzy Shannon's entropy

BWM, proposed by Rezaei (2016), is an MCDM technique used to determine the weights of criteria. BWM has been developed and applied by researchers across several disciplines. For instance, Bonyani & Alimohammadlou (2019) integrated BWM with ANP to improve pair-wise comparison processes. Amiri et al. (2020) developed a group-BWM and integrated it with a fuzzy preference programming method to examine hospital performance. Other studies have also used BWM for evaluation purposes, including the performance of solid waste management (Behzad et al., 2020), insurance companies (Dwivedi et al., 2021), and healthcare departments (Torkayesh et al., 2021), driver's behavior in road safety (Moslem et al., 2020), the green performance of airports (Kumar et al., 2020), selection of providers (Muravev & Mijic, 2020), and ship recycling (Soner et al., 2021). Similarly, the method based on Shannon's entropy is an appropriate technique for specifying the relevance of weights in multiple attribute decision-making methods. For instance, this method has been used to rank cities (Storto, 2016), assess flood vulnerability (Yang et al., 2018), analyze barriers to the implementation of continuous improvement (Tavana et al., 2020), study surface air temperature and rainfall (Ray & Chattopadhyay, 2021), and rank the structural analysis of software applications (Jarrah et al., 2021).

## 3. Methodology

This study uses a fuzzy green supplier selection model for sustainable supply chains in RL. To prioritize those green suppliers with a robust ability to recycle in RLs, we use fuzzy extensions of COPRAS, MULTIMOORA, and TOPSIS. COPRAS, MULTIMOORA, and TOPSIS are robust MCDM techniques applied to evaluate the performance of a series of alternatives according to different criteria. The relative importance assigned to these criteria is determined by the separate

implementation of the fuzzy extension of Shannon's entropy and our proposed approach, namely, HFBWM. This latter method constitutes one of the main contributions of the current study. We extend FBWM into HFBWM to evaluate the weights of the criteria and sub-criteria used to rank alternatives through COPRAS, MULTIMOORA, and TOPSIS. Integrating these MCDM methods into hybrid evaluation techniques aims to improve the accuracy and robustness of the results compared to those obtained when applying a single method. We also use fuzzy Shannon's entropy to determine the weights of the criteria and sub-criteria of the different hybrid models, allowing us to compare the rankings derived from both weighting techniques. The comparisons performed both across hybrid MCDM models and between weighting techniques aim at improving the quality of decision-making and the reliability of the results obtained.

As depicted in Fig. 2, the procedure of current research entails six phases. First, this research reviews the literature and identifies the green supplier assortment benchmarks. In addition, the green supplier assortment benchmarks for the tire recycling industry are classified accordingly. Second, this research uses fuzzy Shannon's entropy and HFBWM to compute the importance weight of the green supplier assessment benchmarks. Third, this study uses fuzzy COPRAS in Phase 3, fuzzy MULTIMOORA in Phase 4, and fuzzy TOPSIS in Phase 5 to rank the suppliers. We compare the rankings provided by the set of methods implemented throughout the evaluation procedure, illustrating fuzzy COPRAS and fuzzy MOORA's capacity to deliver sufficiently robust rankings relative to more complex techniques such as fuzzy MULTIMOORA. Finally, in Phase 6, this research aggregates the rankings obtained from the fuzzy COPRAS, fuzzy MULTIMOORA, and fuzzy TOPSIS techniques using the Maximize Agreement Heuristic (MAH) method proposed by Beck & Lin (1983) to reach an agreement for the rankings produced by the different hybrid methods. Several consensus ranking methods, such as the Copeland approach, exist. MAH is commonly used since it provides an effective consensus ranking framework that maximizes agreement in decision-making. It is a practical method that has been introduced to motivate the application of our integrated model by future researchers. We conclude by highlighting the hybrid models' capacity based on HFBWM to provide consistent ranking results while requiring a simpler evaluation framework than those based on the fuzzy extension of Shannon's entropy.

#### Insert Figure 2 Here

In Phase 1, this study conducted a rigorous literature review and explored the benchmarks

and environmental dimensions to assess and assort the best suppliers for tire recycling. As depicted in Fig. 3, the green supplier selection benchmarks chosen in this study were classified into the four environmental dimensions of pollution control, green product, environment management, and pollution production.

#### Insert Figure 3 Here

#### 3.1 Fuzzy Shannon's entropy method

Entropy refers to the quantitative measure of information (Shannon, 1948), leading to a higher degree of compression (Naidu et al., 2018). According to Pourhamidi (2013), the entropy approach has its roots in the Boltzmann entropy of conventional statistical methods. Fuzzy entropy refers to the fuzzy information obtained from the fuzzy system (Al-Sharhan et al., 2001), and it differs from Shannon entropy, which is an estimate of unpredictability. The difference is mainly the probabilistic nature of Shannon entropy. According to Lotfi & Fallahnejad (2010), it is a good technique in specifying the relevant weights in multiple attribute decision-making methods. Previous research improved this method for fuzzy data (Lotfi and Fallahnejad, 2010). The steps of the fuzzy Shannon's entropy approach are presented as follows:

**Step 1**: This step involves transforming the fuzzy numbers to set-level data. In a fuzzy variable  $x_{ij}$ , the  $\alpha$  -level set indicates a class of intervals that has a participation of minimum value  $\alpha$ , i.e.,

$$\left(\tilde{x}_{ij}\right)_{\alpha} = \left\{ X_{ij} \in Rl \, u_{\tilde{x}_{ij}} \left(X_{ij}\right) \geq \alpha \right\}.$$
 The following formula indicates the  $\alpha$  -levels set:  
$$\left[ \left(\tilde{x}_{ij}\right)_{\alpha}^{l}, \left(\tilde{x}_{ij}\right)_{\alpha}^{u} \right] = \left[ Min_{x_{ij}} \left\{ x_{ij} \in R \left| u_{x_{ij}} \left(X_{ij}\right) \geq \alpha \right\}, Max_{x_{ij}} \left\{ x_{ij} \in R \left| u_{x_{ij}} \left(X_{ij}\right) \geq \alpha \right\} \right]$$

in which  $0 < \alpha \leq 1$ .

Through the different levels of confidence interval limits in terms of 1- $\alpha$ , the fuzzy data is transformed to the different interval set values of  $\left\{ \left( \tilde{x}_{ij} \right)_{\alpha} | 0 < \alpha \leq 1 \right\}$ .

**Step 2**: In this step, the  $p_{ij}^{l}$  and  $p_{ij}^{u}$  values are calculated through the parameters of Eq. (1):

$$p_{ij}^{l} = \frac{x_{ij}^{l}}{\sum_{j=1}^{m} x_{ij}^{u}}, p_{ij}^{u} = \frac{x_{ij}^{u}}{\sum_{j=1}^{m} x_{ij}^{u}}, \quad j = 1, ..., m ; i = 1, ..., n$$
(1)

**Step 3**: In the following stage, the  $h_i^l$  and  $h_i^u$  formulas as min and max interval values are computed

through the Eq. (2):

$$h_{i}^{l} = Min \left\{ -h_{0} \sum_{j=1}^{m} p_{ij}^{l} . \ln p_{ij}^{l}, -h_{0} \sum_{j=1}^{m} p_{ij}^{u} . \ln p_{ij}^{u} \right\}, i = 1, ..., n$$

$$h_{i}^{u} = Max \left\{ -h_{0} \sum_{j=1}^{m} p_{ij}^{l} . \ln p_{ij}^{l}, -h_{0} \sum_{j=1}^{m} p_{ij}^{u} . \ln p_{ij}^{u} \right\}, i = 1, ..., n$$
(2)
in which  $h_{0} = (\ln m)^{-1}$  and  $p_{ij}^{l} . \ln p_{ij}^{l}$  or  $p_{ij}^{u} . \ln p_{ij}^{u}$  are zero in case  $p_{ij}^{l} = 0$  or  $p_{ij}^{u} = 0$ .

**Step 4**: In this step, the  $d_i^l$  and  $d_i^u$  diversification interval values are assigned in Eq. (3):

$$d_i^l = 1 - h_i^u, \ d_i^u = 1 - h_i^l, \ i = 1, ..., n$$
(3)

**Step 5**: In this step, the  $w_i^l$  and  $w_i^u$  values are assigned as the base and upward value limits of the interim weights of the attribute *i*, where i = 1, ..., n, as shown in Eq. (4).

$$w_{i}^{l} = \frac{d_{i}^{l}}{\sum_{s=1}^{n} d_{s}^{u}}, w_{i}^{u} = \frac{d_{i}^{u}}{\sum_{s=1}^{n} d_{s}^{l}}$$
(4)

**Step 6**: This research calculates  $w_i = \frac{w_i^l + w_i^u}{2}$ , then computes  $\sum_i^n w_i^n$ , and finally calculates  $w_i$  using Eq. (5) to obtain the final weight.

$$w_i = \frac{w_i}{\sum_{i}^{n} w_i}$$
(5)

#### 3.2. Hierarchical Fuzzy Best-Worst Method

Rezaei (2015) proposed the Best-Worst Method as an MCDM technique used to determine the weights of criteria via pairwise comparisons of the best criterion relative to all the other criteria and all the criteria relative to the worst criterion (Bonyani & Alimohammadlou, 2019). Immediate extensions were developed by Tabatabaei et al. (2019), who introduced the Hierarchical BWM, and Guo and Zhao (2017), who proposed a fuzzy version of the BWM. The HBWM allows considering the weights of the criteria and sub-criteria within a simultaneous programming model so as to calculate the global weights of the set of sub-criteria (Ren & Toniolo, 2021).

We propose the Hierarchical Fuzzy Best Worst Method (HFBWM) based on the fuzzy BWM (FBWM) introduced by Guo and Zhao (2017) and the HBWM defined by Tabatabaei et al. (2019). The steps of the HFBWM can be summarized as follows:

**Step 1.** Identify the set of criteria  $\{C_1, C_2, ..., C_n\}$  and sub-criteria  $\{C_{1S}, C_{2S}, ..., C_{nS}\}$ .

Step 2. Identify the best (most important) criteria and sub-criteria, B, and the worst (least

important) criteria and sub-criteria, W.

**Step 3**. Determine the fuzzy preference for the best criterion over each of the other criteria on a scale from 1 to 5. The fuzzy best-to-others criteria are defined as follows:

$$\tilde{A}_B = \begin{pmatrix} \tilde{a}_{B1}, \tilde{a}_{B2}, \dots, \tilde{a}_{Bn} \end{pmatrix}$$
(6)

where  $\tilde{a}_{Bj}$  is the fuzzy preference of **B** over  $C_j$  (j = 1, 2, ..., n), and  $\tilde{a}_{BB} = (1, 1, 1)$ .

**Step 4.** Determine the fuzzy preference of all the criteria over the worst criterion on a scale from 1 to 5. The fuzzy others-to-worst criteria are defined as follows:

$$\tilde{A}_W = \left(\tilde{a}_{1W}, \tilde{a}_{2W}, \dots, \tilde{a}_{nW}\right)$$
(7)

where  $\tilde{a}_{jW}$  is the fuzzy preference of  $C_j$  (j = 1, 2, ..., n) over **W**, and  $\tilde{a}_{WW} = (1, 1, 1)$ .

**Step 5**. Determine the fuzzy preference of the best sub-criterion over each of the other sub-criteria in a scale from 1 to 5. The fuzzy best-to-others sub-criteria are defined as follows:

$$\tilde{A}_{BS} = \left(\tilde{a^{j}}_{B1}, \tilde{a^{j}}_{B2}, ..., \tilde{a^{j}}_{Bn}\right)$$
(8)

where  $a^{j}_{BS}$  is the fuzzy preference of the best sub-criterion over the S-th sub-criterion within the j-th criterion, and  $a^{j}_{BB} = (1,1,1)$ .

**Step 6.** Determine the fuzzy preference of all sub-criteria over the worst sub-criterion on a scale from 1 to 5. The fuzzy others-to-worst sub-criteria are defined as follows:

$$\tilde{A}_{SW} = \left(\tilde{a^{j}}_{1W}, \tilde{a^{j}}_{2W}, ..., \tilde{a^{j}}_{nW}\right)$$
(9)

where  $a^{j}_{sw}$  is the fuzzy preference of the S-th sub-criterion over the worst sub-criterion within the j-th criterion, and  $\tilde{a^{j}}_{ww} = (1,1,1)$ .

**Step 6.** Calculate the weights of the criteria  $(w_1^c, w_2^c, ..., w_n^c)$  and sub-criteria  $(w_1^j, w_2^j, ..., w_s^j)$ , and then calculate the final weights of the sub-criteria as  $Gw_s^j = w_j^c \times w_s^{sj}$ 

$$\min \tilde{\xi} + \sum_{j} \tilde{\xi}_{j} \qquad \min \tilde{\xi} + \sum_{j} \tilde{\xi}_{j} \\ st: \qquad st: \qquad st: \\ \left\| \frac{w_{g}}{w_{ij}} - \tilde{a}_{Bi} \right\| \le \tilde{\xi}, \quad \forall j = 1, ..., n \qquad \left\| \frac{w_{j}}{a_{jW}} - \tilde{a}_{jW} \right\| \le \tilde{\xi}, \quad \forall j = 1, ..., n \\ \left\| \frac{w_{j}}{w_{W}} - \tilde{a}_{jW} \right\| \le \tilde{\xi}, \quad \forall j = 1, ..., S \qquad \left| \frac{w_{j}}{a_{jW}} - \tilde{a}_{jW} \right\| \le \tilde{\xi}, \quad \forall j = 1, ..., S \\ \left\| \frac{w_{g}}{w_{W}} - \tilde{a}_{sW} \right\| \le \tilde{\xi}_{j}, \quad \forall j = 1, ..., S \\ \left\| \frac{w_{g}}{s} - \tilde{a}_{sW} \right\| \le \tilde{\xi}_{j}, \quad \forall j = 1, ..., S \\ \left\| \frac{w_{g}}{s} - \tilde{a}_{sW} \right\| \le \tilde{\xi}_{j}, \quad \forall j = 1, ..., S \\ \left\| \frac{w_{g}}{s} - \tilde{a}_{sW} \right\| \le \tilde{\xi}_{j}, \quad \forall j = 1, ..., S \\ \left\| \frac{w_{g}}{s} - \tilde{a}_{sW} \right\| \le \tilde{\xi}_{j}, \quad \forall j = 1, ..., n \\ Gw_{s}^{f} = w_{j} \times w_{s}^{f} \\ Gw_{s}^{f} = w_{j} \times w_{s}^{f} \\ S \\ \sum_{j=1}^{n} R(w_{j}) = 1, \\ \sum_{j=1}^{n} R(w_{j}) = 1, \\ I_{j}^{v} \le m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} \le m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v}, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le u_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le U_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le U_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le U_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le U_{j}^{v} \ge 0, \quad \forall j = 1, ..., n \\ I_{j}^{v} = m_{j}^{v} \le U_{j}^{v} \ge 0, \quad \forall j = 1, ..., n$$

In Model (10-2),  $R(w_j)$  and  $R(w_s^j)$  are the average weights of the criteria and sub-criteria,  $w_j$  and  $w_s^j$ , respectively:

$$R(w_{j}), R(w_{s}^{j}) = \frac{l_{j}^{w} + 4m_{j}^{w} + u_{j}^{w}}{6}$$
(11)

The consistency ratio of the comparisons is calculated according to Equation (12) and Table2 as follows:

$$Consistency Ratio = \frac{\xi^*}{Consistency \, Index}$$
(12)

where  $\xi^* = \tilde{\xi} + \sum_j \tilde{\xi}_j$  for all criteria and sub-criteria.

## Insert Table2 Here

## 3.3. Fuzzy COPRAS

COPRAS is a *multiple attribute decision-making approach* developed by Zavadskas et al. (1994). The COPRAS approach calculates the solution by considering the best solution ratio. This approach surmises the proportionate and direct association between the importance-efficiency measures of checked versions and a system of criteria in which it explains the alternatives, weights, and values of the criteria accordingly (Yazdani et al., 2015). Zavadskas and Antucheviciene (2007) developed the fuzzy COPRAS approach. The phases of the ranking process used for fuzzy

COPRAS (Zarbakhshnia et al., 2018) are appended below:

Step 1: According to Table 3, the fuzzy Decision Matrix (DM) is built in this step.

$$\tilde{X} = \begin{bmatrix} x_{11}^{l}, x_{11}^{m}, x_{11}^{u} \end{bmatrix} \begin{bmatrix} x_{12}^{l}, x_{12}^{m}, x_{12}^{u} \end{bmatrix} \dots \begin{bmatrix} x_{1n}^{l}, x_{1n}^{m}, x_{1n}^{u} \end{bmatrix}$$

$$\tilde{X} = \begin{bmatrix} x_{11}^{l}, x_{11}^{m}, x_{11}^{u} \end{bmatrix} \begin{bmatrix} x_{12}^{l}, x_{12}^{m}, x_{12}^{u} \end{bmatrix} \dots \begin{bmatrix} x_{1n}^{l}, x_{1n}^{m}, x_{1n}^{u} \end{bmatrix}$$

$$\tilde{X} = \begin{bmatrix} x_{11}^{l}, x_{11}^{m}, x_{11}^{u} \end{bmatrix} \begin{bmatrix} x_{12}^{l}, x_{12}^{m}, x_{12}^{u} \end{bmatrix} \dots \begin{bmatrix} x_{1n}^{l}, x_{1n}^{m}, x_{1n}^{u} \end{bmatrix}$$

$$\tilde{X} = \begin{bmatrix} x_{11}^{l}, x_{11}^{m}, x_{11}^{u} \end{bmatrix} \begin{bmatrix} x_{12}^{l}, x_{12}^{m}, x_{12}^{u} \end{bmatrix} \dots \begin{bmatrix} x_{1n}^{l}, x_{1n}^{m}, x_{1n}^{u} \end{bmatrix}$$

$$(13)$$

The *m* parameter in the matrix outlines how many alternatives are assigned, and the *n* parameter highlights the existing benchmarks, and the *xmn* parameter indicates the efficiency of alternative *i* in criteria *j*. Table 3 shows the guidelines used for the conversion process of fuzzy membership functions (M. P. Amiri, 2010; Zarbakhshnia et al., 2018).

#### Insert Table 3 Here

Step 2: In this stage, the fuzzy normalization DM is calculated for estimating its analogous

sufficiency. As 
$$X_{ij}^{*} = \left(x_{ij}^{l^{*}}, x_{ij}^{m^{*}}, x_{ij}^{u^{*}}\right)$$
 and  $\forall i, j$ ;  
 $x_{ij}^{l^{*}} = x_{ij}^{l} / \sqrt{\sum_{i=1}^{m} \left[ (x_{ij}^{l})^{2} + (x_{ij}^{m})^{2} + (x_{ij}^{u})^{2} \right]}$ 
(14)

$$x_{ij}^{m^*} = x_{ij}^m / \sqrt{\sum_{i=1}^m \left[ (x_{ij}^l)^2 + (x_{ij}^m)^2 + (x_{ij}^u)^2 \right]}$$
(15)

$$x_{ij}^{u^*} = x_{ij}^u / \sqrt{\sum_{i=1}^m \left[ (x_{ij}^l)^2 + (x_{ij}^m)^2 + (x_{ij}^u)^2 \right]}$$
(16)

**Step 3:** In this stage, the weight of the benchmarks that were calculated utilizing the fuzzy Shannon is computed.

Step 4: In this stage, the weighted normalized DM is calculated.

**Step 5**: In this stage, higher values of the sum of attributes  $p_j$  are preferred for each alternative (optimization direction is maximization), with *k* representing the number of attributes that must be maximized:

$$\tilde{p}_{j} = \sum_{i=1}^{k} \tilde{x}_{ij} \tag{17}$$

**Step 6:** In this stage, lower values of the sum of attributes  $R_j$  are preferred for each alternative

(optimization direction is minimization), with (m-k) representing the number of attributes that must be minimized:

$$\tilde{R}_{j} = \sum_{i=K+1}^{m} \tilde{x}_{ij}$$
(18)

**Step 7:** In this stage, the lower bound of  $\tilde{R}j$  as  $\tilde{R}$  minimum is calculated:

$$\tilde{R_{\min}} = \min_{j} \tilde{R_{j}}; \quad j = 1, 2, ..., n$$
 (19)

Step 8: In this stage, the comparative importance of every variable is calculated:

$$\tilde{Q}_{i} = \tilde{p}_{j} + \frac{\tilde{R}_{\min} \sum_{j=1}^{n} \tilde{R}_{j}}{\tilde{R}_{j} \sum_{j=1}^{n} \frac{\tilde{R}_{\min}}{\tilde{R}_{j}}}; \quad j = 1, 2, ..., n$$
(20)

Step 9: In this stage, the  $\tilde{Q_j}$  function to a non-fuzzy value using Eq. (21) is defuzzified.

$$x_{ij} = \frac{\left(x_{ij}^{u} - x_{ij}^{l}\right) + \left(x_{ij}^{m} - x_{ij}^{l}\right)}{3} + x_{ij}^{l}$$
(21)

**Step 10:** In this stage, the best alternative is chosen according to Eq. (22) in which the upper weight limit of the alternatives is calculated according to the preference value.

$$K = \max_{j} Q_{j}; \ j = 1, 2, ..., n \tag{22}$$

**Step 11:** In this stage, the scope of parameters in every variable is computed with Eq. (23). Furthermore, all numbers are defuzzified in this phase:

$$K_{j} = \frac{Q_{j}}{Q_{\text{max}}} \times 100\%; \ j = 1, 2, ..., n$$
 (23)

In this equation,  $Q_j$  and  $Q_{max}$  are referred to as the non-fuzzified comparative importance of each alternative as well as the best alternative value. With regards to the  $K_j$  parameter, the alternative values are classified and graded downward so that the superior value of  $K_j$  is the best alternative.

## **3.4. Fuzzy MULTIMOORA**

The MULTIMOORA approach is a combination of Multi-Objective Optimization with Ratio Analysis (MOORA) and the Full Multiplicative Form (FMF) of multiple objectives. MULTIMOORA is a vigorous method in multiple objective optimizations (Brauers & Zavadskas,

2011). Previous studies had applied MULTIMOORA approach in various disciplines such as risk assessment (Fattahi & Khalilzadeh, 2018), project management initiatives (Dorfeshan et al., 2018), automobile selection (Wu et al., 2017), choosing home structure and fabric (Zavadskas et al., 2017), logistics (Awasthi & Baležentis, 2017), supplier selection (Liu et al., 2018), recycling (Ding & Zhong, 2018), entertainment (Wu et al., 2018), automobile design (Liu et al., 2018), ERP (Tian et al., 2017), robotics (You et al., 2018), agriculture (Hafezalkotob et al., 2018), and housing industry (Zavadskas et al., 2017).

#### **3.4.1 Fuzzy MOORA**

Brauers and Zavadskas (2006) initially recommended the MOORA for improving two or more contradicting attributes that are bound to specific limitations. The MOORA approach is a multicriteria decision-making method commonly used to solve business challenges such as manufacturing, gas and oil industry, process design, or every flawless decision that considers several other contradicting attributes (Akkaya et al., 2015). According to Ceballos et al. (2016), the MOORA method builds a ranking system that is resorted to three computations: the Reference Point (RP), the ratio system, and the FMF of multiple objectives (Ceballos et al., 2016). The fuzzy MOORA approach as a multicriteria decision-making technique for privatization research in a subsistence economy is proposed by Brauers and Zavadskas (2006). The stages of the fuzzy ratio approach used in this research are identical in the previous applications of this method by Karande & Chakraborty (2012), Gupta et al. (2017), and Akkaya et al. (2015):

Step 1: In this stage, a DM is formed using triangular fuzzy numbers.

$$\tilde{X} = \begin{bmatrix} \begin{bmatrix} x_{11}^{l}, x_{11}^{m}, x_{11}^{u} \end{bmatrix} & \begin{bmatrix} x_{12}^{l}, x_{12}^{m}, x_{12}^{u} \end{bmatrix} & \dots & \begin{bmatrix} x_{1n}^{l}, x_{1n}^{m}, x_{1n}^{u} \end{bmatrix} \\ \vdots & \vdots & \ddots & \vdots \\ \vdots & \vdots & \ddots & \vdots \\ \vdots & \vdots & \ddots & \vdots \\ \begin{bmatrix} x_{m1}^{l}, x_{m1}^{m}, x_{m1}^{u} \end{bmatrix} & \begin{bmatrix} x_{m2}^{l}, x_{m2}^{m}, x_{m2}^{u} \end{bmatrix} & \dots & \begin{bmatrix} x_{mn}^{l}, x_{mn}^{m}, x_{mn}^{u} \end{bmatrix} \end{bmatrix}$$
(24)

**Step 2:** In this stage, the DM is changed to a normalized Fuzzy DM (FDM) utilizing Eqs. (25), (26), and (27):

As 
$$X_{ij}^{*} = (x_{ij}^{l^*}, x_{ij}^{m^*}, x_{ij}^{u^*})$$
 and  $\forall i, j$ ;  
 $x_{ij}^{l^*} = x_{ij}^l / \sqrt{\sum_{i=1}^m \left[ (x_{ij}^l)^2 + (x_{ij}^m)^2 + (x_{ij}^u)^2 \right]}$ 
(25)

$$x_{ij}^{m^*} = x_{ij}^m / \sqrt{\sum_{i=1}^m \left[ (x_{ij}^l)^2 + (x_{ij}^m)^2 + (x_{ij}^u)^2 \right]}$$
(26)

$$x_{ij}^{u^*} = x_{ij}^u / \sqrt{\sum_{i=1}^m \left[ (x_{ij}^l)^2 + (x_{ij}^m)^2 + (x_{ij}^u)^2 \right]}$$
(27)

**Step 3:** In this stage, the weighted normalized FDM is determined by using Eqs. (28), (29) and (30):

$$V_{ij} = (v_{ij}^l, v_{ij}^m, v_{ij}^u);$$

$$v_{ij}^{\ l} = w_{\ j} \chi_{ij}^{l^*} \tag{28}$$

$$v_{ij}^{m} = w_{j} \chi_{ij}^{m^{*}}$$
(29)

$$v_{ij}^{u} = w_{j} \chi_{ij}^{u^{*}}$$
(30)

This research used the weights calculated previously by the fuzzy Shannon entropy to compute the weighted normalized FDM.

**Step 4:** In this stage, Eq. (31) is used to compute the normalized performance measures where the total cost measures are deducted from overall benefit measures as follows:

$$V_{ij} = \left(v_{ij}^{l}, v_{ij}^{m}, v_{ij}^{u}\right);$$
  

$$y_{i} = \sum_{j=1}^{g} V_{ij} - \sum_{j=g+1}^{n} V_{ij}$$
(31)

where  $\sum_{j=1}^{g} V_{ij}$  shows the benefit measures (for 1,...,g),  $\sum_{j=g+1}^{n} V_{ij}$  indicates the cost measure (for

g+1,...,n), where g and (n-g) show the maximum and the minimum number of measures, respectively. For the benefit measures, the total ratings of an alternative can be computed for the low, center, and high limits of the triangular membership function, which are appended below:

$$y_{i}^{+l} = \sum_{j=1}^{n} v_{ij}^{l} \left| j \in J^{\max} \right|$$
(32)

$$y_{i}^{+m} = \sum_{j=1}^{n} v_{ij}^{m} \left| j \in J^{\max} \right|$$
(33)

$$y_{i}^{+u} = \sum_{j=1}^{n} v_{ij}^{u} \left| j \in J^{\max} \right|$$
(34)

In addition, the cost measures are computed in the same way for the entire ratings of an objective, as shown below:

$$y_{i}^{-l} = \sum_{j=1}^{n} v_{ij}^{l} \left| j \in J^{\max} \right|$$
(35)

$$y_i^{-m} = \sum_{j=1}^n v_{ij}^m \left| j \in J^{\max} \right|$$
(36)

$$y_{i}^{-u} = \sum_{j=1}^{n} v_{ij}^{u} \left| j \in J^{\max} \right|$$
(37)

**Step 5:** In this stage, the entire performance index  $(y_i)$  for each objective is identified by computing the defuzzified boundaries of the total ratings of the benefit and cost measures for all the alternatives utilizing the vertex approach appended below:

$$y_{i} = (y_{i}^{l}, y_{i}^{m}, y_{i}^{u});$$
  

$$BNP_{i}(y_{i}) = \frac{(y_{i}^{u} - y_{i}^{l}) + (y_{i}^{m} - y_{i}^{l})}{3} + y_{i}^{l}$$
(38)

within which the Eq. (38) indicates the total performance value of the *i*-th alternative (objective). **Step 6:** In this stage, the total performance index is arranged from high to low values, and this study ranks all the alternatives from the excellent to the inferior. Amongst the alternatives, the most preferred choice is the alternative with the highest total performance index.

## **3.4.2. Fuzzy reference point method**

Equations (25), (26), and (27) compute the RP method. This method utilizes the normalized performance of the *i*-th objective on the *j*-th measure based on the aforementioned equations. In addition, a maximum measure RP is identified between the normalized performances as a non-subjective and feasible to the coordinates  $(r_j)$ . In Eq. (39), the minimum-maximum metric formula is described, and previous research highlights that this is the appropriate formula for the RP (Adalı and Işık, 2017) as follows:

$$\begin{cases} \tilde{r}_{j}^{*} = \left(\max_{i} x_{ij}^{l^{*}}, \max_{i} x_{ij}^{m^{*}}, \max_{i} x_{ij}^{u^{*}}\right), j \leq g; \text{ for criteria to be maximized} \\ \tilde{r}_{j}^{*} = \left(\min_{i} x_{ij}^{l^{*}}, \min_{i} x_{ij}^{m^{*}}, \min_{i} x_{ij}^{u^{*}}\right), j \rangle g; \text{ for criteria to be minimized} \end{cases}$$
(39)

On condition that decision-makers decide to assign a higher value to a particular measure, Eq. (39) is recalculated through examining the weights of the measures as follows:

$$\min_{i} \left( \max_{j} W_{j} \times \left| \tilde{r}_{j} - \tilde{x}_{ij} \right| \right)$$
(40)

The objectives are eventually ranked based on Eq. (38), and the most attractive objective is selected based on the lowest overall distance from the RPs (Adalı & Işık, 2017).

#### 3.4.3. Fuzzy full multiplicative form

The third phase of the MULTIMOORA approach is FMF. This approach was initially proposed by Miller and Starr (1969), and it is both consisted of max and min values of a completely multiplicative utility formula. The key features of the FMF include not using attribute weights, being non-additive, and non-linear (Adalı & Işık, 2017). The appended formula, based on the guidelines of Hafezalkotob et al. (2019), calculates the FMF's utility function as a fraction of the weighted normalized alternatives' ratings on the benefit measures over the weighted normalized alternatives' ratings on the cost measures.

$$\tilde{U'}_i = \frac{\tilde{A}_i}{\tilde{B}_i} \tag{41}$$

where  $\tilde{A}_i = (A_{i1}, A_{i2}, A_{i3}) = \prod_{j=1}^{g} (x_{ij}^*)^{w_j}$  represents the result of the number of objectives of the *i*th alternative to get augmented with terms of g = 1, 2, ..., n and  $\tilde{B}_i = (B_{i1}, B_{i2}, B_{i3}) = \prod_{j=g+1}^{m} (x_{ij}^*)^{w_j}$ represents the result of the objectives for the *i*-th alternative to get reduced with the condition of n-g. In Eq. (41), propagating the weights with the normalized ratings is conducive to a similar outcome in which no weights are evaluated. Therefore, weights need to be referred to as the exponents of the Eq. (41) in the FMF. Since the result of the overall utility function  $(\tilde{U}_i)$  has a fuzzy digit, defuzzification is required based on Eq. (38) to grade each of the alternatives. According to Akkaya et al. (2015), the rank of each of the *i*-th alternative is greater if the  $BNP_i$ receives a greater value.

According to the FMF, the most advantageous alternative contains the maximum utility (which is retrieved from Eq. (41))  $(\tilde{U'_i})$ , and the ranking procedure for this approach is computed in the following formula:

$$R_{FMF} = \left\{ A_{i|\max_{i} u_{i}} > \dots > A_{i|\max_{i} u_{i}} \right\}.$$

$$\tag{42}$$

#### 3.4.4. Final ranking

The trio approaches of the MULTIMOORA method are equally important. Several approaches are applied to combine the rankings of the three supporting approaches. The final ranking of this research (in terms of measures used) is rooted in the dominance theory. This theory is a popular ranking aggregation method in MULTIMOORA related research (Hafezalkotob et al., 2019). As suggested by previous research, to get the final ranking of the measures, transitiveness principles, general dominance approaches, and absolute dominance is applied (Brauers & Zavadskas, 2011).

#### **3.5. Fuzzy TOPSIS**

Hwang and Yoon (1981) proposed the TOPSIS method as an MCDM technique to rank alternatives by considering positive and negative ideal solutions. Chen (2000) was the first to extend TOPSIS into a fuzzy environment (Tavana et al., 2016). We implement the fuzzy TOPSIS extension developed by Sun (2010), whose steps can be summarized as follows:

**Step 1**. Determine the fuzzy decision matrix.

Step 2. Calculate the normalized fuzzy decision matrix using Eqs. (43) and (44) below

$$\widetilde{R} = \left[\widetilde{r}_{ij}\right]_{m \times n}$$

$$\widetilde{r}_{ij} = \left(\frac{l_{ij}}{u_{ij}^{+}}, \frac{m_{ij}}{u_{ij}^{+}}, \frac{u_{ij}}{u_{ij}^{+}}\right) and \quad u_{ij}^{+} = \max \quad u_{ij} \quad (benefit \ criteria)$$

$$\widetilde{r}_{ij} = \left(\frac{l_{j}^{-}}{u_{ij}}, \frac{l_{j}^{-}}{m_{ij}}, \frac{l_{j}^{-}}{l_{ij}}\right) and \quad l_{j}^{-} = \min \quad l_{ij} \quad (\cos t \ criteria)$$

$$(43)$$

Step 3. Calculate the weighted normalized fuzzy decision matrix.

Step 4. Calculate the fuzzy positive ideal solution and the fuzzy negative ideal solution.

**Step 5.** Calculate the fuzzy positive and fuzzy negative distances  $d_i$  and  $\tilde{d}_i$  for the different alternatives.

Step 6. Calculate the closeness coefficients by applying Eq. (45) below

$$CC_{i} = \frac{d_{i}^{-}}{d_{i}^{-} + d_{i}^{+}}$$
(45)

#### 3.6. Consensus ranking: maximize agreement heuristic

In mathematics, the term consensus is ambiguous susceptible to a myriad of explanations, and Edmond and Mason (2002) indicate that little is known about consensus ranking. Beck and Lin (1983) showed that the maximization of rater agreement is considered as a rational measure for a consensus function, and they proposed the Maximize Agreement Heuristic (MAH) method for representing consensus or collective agreement in decision-making problems. In ranking the objects, they also show how agreement and disagreement are achieved in the Final Consensus Ranking (FCR). This study mainly resorts to Beck and Lin (1983)'s guidelines for consensus ranking. Edmond and Mason (2002, p. 17) provide a solution to the consensus ranking problem by coming up with a measure of agreement between pairs of ranking and choosing those rankings which maximize overall average agreement. The MAH is an effective consensus ranking method used within a wide span of multi-criteria decision-making problems (Kengpol & Tuominen, 2006; Tavana, 2002, 2003, 2004; Tavana et al., 1996; Tavana & Banerjee, 1995).

In this research, the MAH method is applied to arrive at a final ranking of the alternatives (objects) selected by different raters (methods, i.e., fuzzy FM rankings, fuzzy COPRAS, fuzzy RP rankings, and fuzzy ratio method rankings). Given *k* multi-criteria methods that have all ranked *n* alternatives, an agreement matrix, *A*, is defined, where  $a_{ij}$  indicates the number of methods which prefer Alternative *i* over *j*. If the summation for each Alternative *i* is calculated for all the columns, a column vector in which each element shows the total number of times Alternative *i* is favored over all other alternatives are created. This vector is called the positive preference vector *P*:

$$P_i = \sum_{j=1}^n a_{ij}, \quad i = 1, 2, 3, ..., n.$$
(46)

In addition, if the summation for each Alternative j is calculated for all rows, a row vector in which each element shows the total number of times Alternative j isn't favored over all other alternatives is created. This vector is called the negative preference vector N:

$$N_i = \sum_{j=1}^n a_{ji}, \quad i = 1, 2, 3, ..., n.$$
(47)

This study uses Eqs. (46) and (47) and formulate the following selection criterion. If Alternative i receives a zero-value-entry in the negative preference vector N, it indicates that Alternative i isn't ranked lower than other alternatives. Therefore, if Alternative i is entered in the upcoming obtainable value from the uppermost of FCR, there is no disappointment when the result of the objective function is reached. However, suppose Alternative i receives a zero-value-entry in

the positive preference vector P. In that case, this indicates that this alternative isn't ranked ahead of other alternatives, following Beck and Lin's (1983) guidelines. Thus, Alternative *i* has no positive impact on the objective function and should be placed in the lowest available consensus ranking position, according to Beck and Lin (1983). The quantity  $(P_i - N_i)$  provides a reasonable selection criterion for cases in which there exist no zero-entries in each negative and positive preference vectors. Therefore, it seems more logical to consider the Max  $|P_i - N_i|$ . When concentrating on Max  $|P_i - N_i|$ , if  $(P_i - N_i)$  is positive, Alternative *i* should be put at the top of the FCR because Alternative *i* has the greatest positive impact on the objective function. Similarly, if for the Max  $|P_i - N_i|$ , the  $(P_i - N_i)$  gets a negative value, Alternative *i* should be placed at the upcoming obtainable position at the bottom of the ranking because this placement of Alternative *i* reduces that alternative's negative effect on the objective function. The following algorithm formulates the discourse above:

*Step* **1.** In this step, the agreement matrix *A* is produced, and parameter *n* is set equal to the number of alternatives.

*Step* 2. In this step, Eqs. (48) and (49) are used to compute the entries for the negative and positive preference vectors *N* and *P*:

$$P_i = \sum_{j=1}^{n} a_{ij} \tag{48}$$

$$N_i = \sum_{j=1}^{n} a_{ji} \tag{49}$$

Step 3. In this step, any alternatives with zero value entries in each of both negative and positive preference vectors are candidates for entry into the FCR. In line with the guidelines of Beck and Lin (1983), if the zero-value-entry takes place in the positive preference vector P, this study enters Alternative i in the upcoming obtainable value from the lowermost of consensus ranking. However, if the zero-value-entry takes place in the negative preference vector N, current research enters Alternative i in the upcoming obtainable value in the uppermost of the ranking. In either case, this research reduces the row and column effects of the alternatives in Matrix A, and subsequently moves to Step 5, as shown below.

Step 4. In this step, this study examines the  $P_i - N_i$  difference for all *i* in case there is no zero-

value entries in both N or P. Furthermore, Alternative i is chosen with the largest absolute difference, and Alternative i is entered in the upcoming obtainable value from the uppermost of the ranking in case a positive difference is achieved. In this step, the Alternative i is entered in the upcoming obtainable value from the lower level of the ranking if the difference is negative, according to Beck and Lin (1983). In case of a tie where more than one alternative is a candidate for the FCR, the tie is broken arbitrarily. In the next step, the row and column results of the agreement matrix A is subsequently removed for Alternative i accordingly.

*Step 5.* In this step, set n = n-1

Step 6. In this step, if n > 1, move to Step 2, and If n = 1, enter the last alternative in the upcoming obtainable position on the top of the ranking and stop.

Finally, the above exploratory process in this study is applied to solve both incomplete and complete ranking problems. In a complete ranking problem, all methods have ordinally or cardinally ranked every alternative. In contrast, in an incomplete ranking problem, each method ranks only a subset of the alternatives (Beck & Lin, 1983).

## 4. Case study

In this section, this research presents a case study in the asphalt manufacturing industry to signify the adequacy and applicability of the suggested model of this study. Technopave<sup>1</sup> is the largest asphalt manufacturing company in southern Pennsylvania using tire powder recycled by suppliers to produce road-paving asphalt. The tire powder is the main asphalt ingredient with several advantages, including increasing strength and stability, decreasing thickness, increasing life span, reducing maintenance costs, improving bitumen adhesion, reducing crack, and more resistant to high temperatures. In summary, using tire powder in asphalt creates rubberized asphalt, which has much better quality than ordinary asphalt. Technopave is considering twelve alternative suppliers with tire recycling capabilities for their rubberized asphalt line. This research used the model proposed in this study to help Technopave choose the most preferred suppliers.

#### 4.1. Fuzzy Shannon results

Technopave appointed six managers to this project. This study used their expert opinions to compute the weight of the green supplier assessment benchmarks, according to Eqs. (1) - (5) and the linguistic variables presented in Table 4. As tabulated in Table 4, this study used Eq. (1) to normalize the interval DM. In addition, this research used Eq. (2) to calculate the lower- and upper-

<sup>&</sup>lt;sup>1</sup> The name of the company is changed to protect its anonymity.

limit, respectively. Next, Eq. (3) is utilized to assign the base and upper-value limits of the diversification intervals. In the next step, this study used Eqs. (4) and (5) to compute the weights of the benchmark presented in Table 5. These benchmarks weights were applied in this research for the fuzzy COPRAS, fuzzy MULTIMOORA, and fuzzy TOPSIS methods for the sake of ranking the suppliers.

Insert Tables 4 and 5 Here

#### 4.2. HFBWM results

In this section, the weights of the criteria and sub-criteria are calculated using HFBWM. We asked several experts to identify the best and worst criteria and sub-criteria to determine the fuzzy preference of the best criterion relative to the other criteria and that of all criteria relative to the worst criterion on a scale from 1 to 5. The same procedure was applied to the different sub-criteria.

The resulting fuzzy preferences are presented in Tables 6a and 6b. The model proposed in Eq. (10) is then applied to calculate the weights of the criteria and sub-criteria, as well as the global weights of the sub-criteria. These latter weights, described in Table 7, will be implemented within the fuzzy COPRAS, fuzzy MULTIMOORA, and fuzzy TOPSIS methods to rank the suppliers.

Insert Tables 6a, 6b, and 7 Here

The consistency of the model is calculated using Eq. (12), with  $\xi^*$  determined by running the model in LINGO 18 software. The optimal  $\xi^*$  equals 0.56155, with CI=6.69 (as described in Table 2) and CR=0.0839. The CR is close to 0, implying that our model has high consistency.

#### 4.3. Fuzzy COPRAS results

After determining the green supply chain criteria weights based on expert opinions, we used the fuzzy Shannon entropy approach, HFBWM, and the fuzzy COPRAS to rank the suppliers according to Eqs. (13) - (23). This study first used Eq. (13) to assess the FDM for every supplier (see Table 8). Eqs. (14) - (16) are then applied to normalize the FDM. Next, the fuzzy Shannon entropy weights presented in Table 5 and the HFBWM weights presented in Table 7 are utilized to calculate the weighted normalized FDM for each supplier.

Insert Table 8 Here	

In the final step, the Eqs. (17) -(23) and the fuzzy COPRAS method are applied to rank the suppliers utilizing the weighted normalized FDM tabulated. Eqs. (17) and (18) were used to estimate the total of the aggregate values of the parameters for the maximum and minimum values,

respectively. Next, Eq. (20) is used to calculate the comparative importance of every option and Eq. (21) is computed to defuzzify them. To rank the suppliers, as the next step, Eqs. (20) and (23) are applied accordingly. The supplier rankings are tabulated in Tables 9 and 10. The findings of these tables, resulting from the fuzzy Shannon entropy- and HFBWM-FCOPRAS approaches, suggest that Supplier 2 is the most preferred provider.

Insert Table 9 and 10 Here

## 4.4. Fuzzy MULTIMOORA

This study applies the fuzzy MULTIMOORA approach in assessing the alternatives. Twelve different suppliers (S1, S2, S3, ..., S11 and S12) were considered in the evaluation process. This research applied Eqs. (23), (24), and (25) to normalize the FDM. In addition, Eqs. (26), (27), and (28) are applied for the sake of computing the weighted normalized FDMs for the benefits and cost. Eq. (29) is used to compute the total ratings of the benchmarks of the alternative. Furthermore, Eqs. (30), (31) and (32) are used for the benefit benchmarks to calculate the alternatives' total ratings for the lower-middle-upper measures of the triangular membership formula. In addition, considering the cost measures, Eqs. (33), (34) and (35) are applied to calculate the total score of an alternative for the lower-middle-upper values of the triangular membership formula, respectively. Further, Eq. (36) is used to defuzzify the overall score of the measures. By virtue of the fuzzy ratio system approach, the results of the ranking for suppliers are tabulated in Tables 11 and 12. Based on both approaches, namely, fuzzy Shannon entropy and HFBWM, Supplier 2 is shown as the distinguished alternative provider for the Technopave company.

Insert Table 11 and 12 Here

Next, utilizing the fuzzy RP method, Eqs. (37) and (38) are used to compute the overall performance measure of the alternatives (Adalı and Işık, 2017). Eq. (36) is then applied to compute the fuzzy RPs rankings presented in Tables 13 and 14. Based on the fuzzy RPs approach, together with fuzzy Shannon entropy and HFBWM, Supplier 2 is the distinguished alternative provider for the Technopave company.

Insert Table 13 and 14 Here

In addition, the FMF of multi-criteria is computed using Eq. (39). The FMF is non-additive and non-linear, and the form doesn't utilize the weights of the measures. The overall utility functions of the alternatives utilizing the FMF ( $\tilde{U'}_i$ ) are tabulated in Table 15. Considering the fact that the overall utility function has a fuzzy digit, defuzzification is required based on Eq. (36) for the sake of computing  $BNP_i$  values and grade each of the alternatives. Table 15 highlights the overall ranking for the suppliers. Based on the FMF approach, combined with fuzzy Shannon entropy and HFBWM, Supplier 2 is the most distinguished alternative for the Technopave company.

## Insert Table 15 and 16 Here

In addition, being rooted in dominance theory, the final rankings presented in Tables 17 and 18 are computed for all the suppliers utilizing the fuzzy MULTIMOORA, together with fuzzy Shannon entropy and HFBWM. The results show that Supplier 2 is the most preferred supplier.

```
Insert Table 17 and 18 Here
```

## 4.5. Fuzzy TOPSIS results

For comparative purposes, the fuzzy TOPSIS method is applied to assess the alternatives. Twelve different suppliers (S1, S2, S3, ..., S11 and S12) were considered in the evaluation process, which applies the results described in Table 8 together with Eqs. (43-45) to generate a ranking. Based on the fuzzy TOPSIS approach, combined with fuzzy Shannon entropy and HFBWM, Supplier 2 is the most preferred one. The corresponding results are presented in Tables 19 and 20.

Insert Table 19 and 20 Here

As illustrated in these tables, the ranking results delivered by FTOPSIS differ from those of FCOPRAS and FMULTIMOORA. These latter techniques focus on the maximum and minimum values of the attributes, as described within Eqs. (17, 18, and 20) and Eqs. (31, 40 and 41), respectively, to generate the corresponding rankings. On the other hand, FTOPSIS is based on comparisons relative to the positive and negative ideal solution benchmarks, increasing its susceptibility to the weights assigned to the criteria. As a result, the rankings delivered by these techniques are expected to differ whenever the weighting methods differ.

## 4.6. Consensus raking

Given the different results obtained, we use the MAH to reach a consensus raking of the alternative rankings proposed by fuzzy MULTIMOORA, fuzzy COPRAS, and fuzzy TOPSIS. The MAH evaluates alternatives simultaneously and builds agreement matrices until all alternatives are ranked without any prior ranked alternatives (Tavana et al., 2007). The MAH is conducted by constructing first the matrices given in Tables 21 and 22 to evaluate and compare all alternatives to each other through the ranking results suggested by the methods described in Tables 9-20. That is, Tables 21 and 22 summarize the rankings delivered by each technique.

Insert Table 21 and 22 Here

Next, based on the MAH method, the number of preferences in each row are aggregated to obtain the total number of methods agreeing on each supplier  $(P_i)$ . The same procedure is applied to obtain the total number of methods disagreeing on each supplier  $(N_i)$ . In case any entry in the *P* column receives zero value, the supplier with that entry is included at the top of the FCR. The opposite takes place (the supplier with that entry is included at the bottom of the FCR) in case any entry in the *N* row receives a zero value. Then, the greatest positive difference (33 when considering the fuzzy Shannon entropy setting and 55 in the HFBWM case) placed supplier 2 at the top of the final consensus ranking. Following this placement, supplier 2 was deleted, and a new matrix was produced. As tabulated in the next Matrix,  $(P_i)$ ,  $(N_i)$ , and  $(P_i - N_i)$  are calculated for the remaining suppliers. The same procedure is applied to the remaining suppliers. Tables 23 and 24 outlines the outcome of the MAH process and indicate the number of times each supplier is favored over the rest by each method, resulting in the final consensus ranking.

Insert Table 23 and 24 Here

We conclude by highlighting an important argument developed throughout the manuscript. Figure 4 illustrates the substantial similarity exhibited by the rankings generated through the fuzzy versions of COPRAS, MOORA, and MULTIMOORA when implementing the HFBWM weights. This similarity contrasts with the lower one exhibited by these ranking techniques when implementing Shannon's entropy's fuzzy extension. A similar intuition follows from the analysis of the rankings delivered by the methods implemented to extend fuzzy MOORA into fuzzy MULTIMOORA, particularly the Reference Point one. The dissimilarities arising among the corresponding rankings under both weighting techniques are presented in Figure 5.

Insert Figures 4 and 5 Here

Thus, when implementing the HFBWM weights, fuzzy COPRAS suffices to generate rankings that display an identical order to fuzzy MULTIMOORA, a method requiring more elaborated and complex computations. Note also that the fuzzy MOORA and fuzzy MULTIMOORA techniques deliver identical rankings, that is, the procedure required to extend MOORA into MULTIMOORA is not always necessarily justified.

#### Insert Tables 25 and 26 Here

However, this is not the case when implementing the weights generated via fuzzy Shannon's entropy. In this regard, notice how, particularly in the TOPSIS and Reference Point cases, the rankings obtained display higher variability than those generated using the HFBWM weights. These results are formally complemented through the Spearman rho correlation tests presented in Tables 25 and 26, highlighting that intuitively simpler techniques such as HFBWM can be implemented in more complex evaluation structures while preserving (indeed, improving) the consistency of the rankings obtained.

#### 5. Discussion

RL is one of the key factors determining the success of SC sustainability (Wang et al., 2021). On the one hand, the worldwide existence of environmental pollution has increased the pressure on companies to consider sustainability in RL (Richnák & Gubová, 2021). On the other hand, environmental protection has become a global issue (Daniels, 2017), and concerns about environmental protection have stimulated researchers and practitioners to pay more attention to waste recycling. For instance, Yang et al. (2018) investigated waste disposal and management to reduce poverty and pollution in low- and middle-income countries. Li et al. (2020) studied effective policy tools to recycle the waste of construction and demolition. Liu et al. (2020) considered the effect of construction and demolition waste and its recycling when minimizing waste and protecting natural resources. Wang et al. (2020) examined sustainable waste management for household solid waste to raise public awareness.

Even though these studies are informative, additional research is required focusing on each particular industry dealing with RL. Tire waste increases daily due to the increasing population and subsequent demand for tires, which are hazardous to the environment and public health due to the fact that tire waste is not biodegradable and is usually stored and disposed of improperly (Svoboda et al., 2018). The best way to protect the environment and prevent the improper burial of worn-out tires is recycling and the reuse of tire waste. One of the most important applications of tire recycling is its use in the production of asphalt. Several industries, including the asphalt manufacturing industry, have adopted green supply chain philosophy and used recycled tires to produce various products such as rubberized asphalt, rubberized bitumen, reclaim rubber, and rubber ground flooring. Suppliers play an important role in tire recycling as they mainly produce and deliver the tire powder and granule to produce rubberized asphalt. Therefore, finding the best supplier is critical for environmentally conscious.

Research on RL is in its infancy in developing countries, and there is a need for examining green RL initiatives in emerging economies (Bouzon et al., 2016). Companies can embark on RL

initiatives by taking small steps and engaging in simple implementation strategies (Hammes et al., 2020). Recycling and green supply chain management are effective strategies for protecting the environment and reducing production costs (Zarbakhshnia et al., 2018). Choosing the right green supplier is a critical success factor in RL systems, and any initiative aimed at reducing production waste in the tire industry is beneficial to both the environment and manufacturing companies.

#### 6. Conclusion, limitations, and future research

This study proposed a fuzzy green supplier selection model for sustainable supply chains in RL. The HFBWM was applied to determine the importance weights of the green criteria and subcriteria. For comparative purposes, fuzzy Shannon's entropy was also used to determine the weights of criteria. The fuzzy Shannon's entropy approach and HFBWM were then integrated with fuzzy COPRAS, fuzzy MULTIMOORA, and fuzzy TOPSIS to prioritize and rank suppliers with a robust ability to recycle in RL.

Finally, this research used the MAH method to find the consensus ranking of the suppliers. A real-world case study in the asphalt manufacturing industry was presented to highlight the efficacy and show the applicability of the models suggested in this study. The results derived from the different hybrid models illustrate the higher ranking variability generated by the fuzzy Shannon's entropy weighting method relative to HFBWM.

The main findings of the current paper are of substantial importance for manufacturing companies moving towards a closed-loop supply chain. Future research can extend the methods proposed in this study to industries other than tire recycling ones. Additional research is needed to integrate other relevant methods and expand the number of measures considered to strengthen the precision and accuracy of the proposed assessment and selection model.

We conclude by emphasizing that relatively simple ranking methods such as fuzzy COPRAS and fuzzy MOORA manage to provide sufficiently robust evaluations. In this regard, even though having a larger number of methods at their disposal may seem to endow managers with a complete picture of the evaluation procedure, the use of multiple techniques can also be confusing, particularly when dealing with complex ranking methods implemented through several technical steps.

**Ethics approval** Not Applicable **Consent to participate** Not Applicable

**Consent for publication** Not Applicable

## **Competing interests**

The above authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

## **Authors' contributions**

**Madjid Tavana:** Conceptualization; Formal analysis; Methodology, Writing - review & editing; Visualization. Akram Shaabani: Investigation, Formal analysis; Validation and Data curation; Software. **Francisco Javier Santos-Arteaga:** Formal analysis; Resources; Visualization. Naser Valaei: Investigation; Resources; Software; Project administration.

#### Funding

Dr. Madjid Tavana is grateful for the partial support he received from the Czech Science Foundation (GA<sup>\*</sup>CR19-13946S) for this research.

## Availability of data and materials

Not Applicable

#### References

- Abdel-Baset, M., Chang, V. & Gamal, A. (2019). Evaluation of the green supply chain management practices: A novel neutrosophic approach. Computers in Industry, Vol. 108 No. 210-220.
- Abdel-Basset, M., & Mohamed, R. (2020). A novel plithogenic TOPSIS- CRITIC model for sustainable supply chain risk management. *Journal of Cleaner Production*, 247, 119586. https://doi.org/10.1016/j.jclepro.2019.119586
- Abdullah, L., Chan, W., & Afshari, A. (2018). Application of PROMETHEE method for green supplier selection: a comparative result based on preference functions. *Journal of Industrial Engineering International*. https://doi.org/10.1007/s40092-018-0289-z
- Adalı, E. A., & Işık, A. T. (2017). The multi-objective decision making methods based on MULTIMOORA and MOOSRA for the laptop selection problem. *Journal of Industrial Engineering International*, 13(2), 229–237.
- Adhikari, B. (2000). Reclamation and recycling of waste rubber. *Progress in Polymer Science*, 25(7), 909–948. https://doi.org/10.1016/S0079-6700(00)00020-4
- Agrawal, S., Singh, R. K., & Murtaza, Q. (2016a). Outsourcing decisions in reverse logistics: Sustainable balanced scorecard and graph theoretic approach. *Resources, Conservation and Recycling*, *108*, 41–53. https://doi.org/10.1016/j.resconrec.2016.01.004
- Agrawal, S., Singh, R. K., & Murtaza, Q. (2016b). Disposition decisions in reverse logistics by using AHP-fuzzy TOPSIS approach. *Journal of Modelling in Management*, 11(4), 932–948. https://doi.org/10.1108/JM2-12-2014-0091
- Akkaya, G., Turanoğlu, B., & Öztaş, S. (2015). An integrated fuzzy AHP and fuzzy MOORA approach to the problem of industrial engineering sector choosing. *Expert Systems with Applications*, 42(24), 9565–9573.
- Alkahtani, M., Ziout, A., Salah, B., Alatefi, M., Abd Elgawad, A. E. E., Badwelan, A., & Syarif, U. (2021). An Insight into Reverse Logistics with a Focus on Collection Systems. *Sustainability*, 13(2), 548. https://doi.org/10.3390/su13020548
- Amiri, M., Hashemi-Tabatabaei, M., Ghahremanloo, M., Keshavarz-Ghorabaee, M., Zavadskas, E. K., & Antucheviciene, J. (2020). A new fuzzy approach based on BWM and fuzzy preference programming for hospital performance evaluation: A case study. *Applied Soft Computing*, 92, 106279. https://doi.org/10.1016/j.asoc.2020.106279
- Amiri, M. P. (2010). Project selection for oil-fields development by using the AHP and fuzzy TOPSIS methods. *Expert Systems with Applications*, 37(9), 6218–6224. https://doi.org/10.1016/j.eswa.2010.02.103
- Asante, D., He, Z., Adjei, N. O., & Asante, B. (2020). Exploring the barriers to renewable energy adoption utilising MULTIMOORA- EDAS method. *Energy Policy*, *142*, 111479. https://doi.org/10.1016/j.enpol.2020.111479
- Awasthi, A., & Baležentis, T. (2017). A hybrid approach based on BOCR and fuzzy MULTIMOORA for logistics service provider selection. *International Journal of Logistics Systems and Management*, 27(3), 261–282.
- Bai, C., Kusi-Sarpong, S., Badri Ahmadi, H., & Sarkis, J. (2019). Social sustainable supplier evaluation and selection: a group decision-support approach. *International Journal of Production Research*, 57(22), 7046–7067. https://doi.org/10.1080/00207543.2019.1574042
- Bai, C., & Sarkis, J. (2010). Integrating sustainability into supplier selection with grey system and rough set methodologies. *International Journal of Production Economics*, 124(1), 252–264.
- Bakioglu, G., & Atahan, A. O. (2021). AHP integrated TOPSIS and VIKOR methods with Pythagorean fuzzy sets to prioritize risks in self-driving vehicles. *Applied Soft Computing*, 99, 106948. https://doi.org/10.1016/j.asoc.2020.106948
- Balali, A., Valipour, A., Edwards, R., & Moehler, R. (2021). Ranking effective risks on human resources threats in natural gas supply projects using ANP-COPRAS method: Case study of Shiraz. *Reliability Engineering & System Safety*, 208, 107442. https://doi.org/10.1016/j.ress.2021.107442
- Banaeian, N., Mobli, H., Fahimnia, B., Nielsen, I. E., & Omid, M. (2018). Green supplier selection

using fuzzy group decision making methods: A case study from the agri-food industry. *Computers & Operations Research*, 89, 337–347. https://doi.org/10.1016/j.cor.2016.02.015

- Beck, M. P., & Lin, B. W. (1983). Some heuristics for the consensus ranking problem. *Computers & Operations Research*, 10(1), 1–7.
- Behzad, M., Hashemkhani Zolfani, S., Pamucar, D., & Behzad, M. (2020). A comparative assessment of solid waste management performance in the Nordic countries based on BWM-EDAS. *Journal of Cleaner Production*, 266, 122008. https://doi.org/10.1016/j.jclepro.2020.122008
- Bonyani, A., & Alimohammadlou, M. (2019). A novel approach to solve the problems with network structure. *Operational Research*. https://doi.org/10.1007/s12351-019-00486-0
- Bouzon, M., Govindan, K., Rodriguez, C. M. T., & Campos, L. M. S. (2016). Identification and analysis of reverse logistics barriers using fuzzy Delphi method and AHP. *Resources*, *Conservation and Recycling*, 108, 182–197. https://doi.org/10.1016/j.resconrec.2015.05.021
- Brauers, W. K. M., & Zavadskas, E. K. (2006). The MOORA method and its application to privatization in a transition economy. *Control and Cybernetics*, *35*(2), 445–469.
- Brauers, W., & Zavadskas, E. K. (2011). MULTIMOORA optimization used to decide on a bank loan to buy property. *Technological and Economic Development of Economy*, *17*(1), 174–188. https://doi.org/10.3846/13928619.2011.560632
- Büyüközkan, G., & Çifçi, G. (2012). A combined fuzzy AHP and fuzzy TOPSIS based strategic analysis of electronic service quality in healthcare industry. *Expert Systems with Applications*, 39(3), 2341–2354. https://doi.org/10.1016/j.eswa.2011.08.061
- Cao, Q., Wu, J., & Liang, C. (2015). An intuitionsitic fuzzy judgement matrix and TOPSIS integrated multi-criteria decision making method for green supplier selection. *Journal of Intelligent & Fuzzy Systems*, 28(1), 117–126.
- Ceballos, B., Lamata, M. T., & Pelta, D. A. (2016). A comparative analysis of multi-criteria decision-making methods. *Progress in Artificial Intelligence*, 5(4), 315–322. https://doi.org/10.1007/s13748-016-0093-1
- Chakraborty, S. (2011). Applications of the MOORA method for decision making in manufacturing environment. *International Journal of Advanced Manufacturing Technology*, 54(9–12), 1155–1166. https://doi.org/10.1007/s00170-010-2972-0
- Chen, C.-T. (2000). Extensions of the TOPSIS for group decision-making under fuzzy environment. *Fuzzy Sets and Systems*, 114(1), 1–9.
- Chen, Z.-S., Zhang, X., Govindan, K., Wang, X.-J., & Chin, K.-S. (2021). Third-party reverse logistics provider selection: A computational semantic analysis-based multi-perspective multi-attribute decision-making approach. *Expert Systems with Applications*, 166, 114051. https://doi.org/10.1016/j.eswa.2020.114051
- Çifçi, G., & Büyüközkan, G. (2011). A fuzzy MCDM approach to evaluate green suppliers. International Journal of Computational Intelligence Systems, 4(5), 894–909.
- Daniels, T. (2017). *Environmental Planning Handbook*. Routledge.
- Datta, S., Samantra, C., Mahapatra, S. S., Banerjee, S., & Bandyopadhyay, A. (2012). Green supplier evaluation and selection using VIKOR method embedded in fuzzy expert system with interval-valued fuzzy numbers. *International Journal of Procurement Management*, 5(5), 647–678.
- Demir, L., Akpınar, M. E., Araz, C., & Ilgın, M. A. (2018). A green supplier evaluation system based on a new multi-criteria sorting method: VIKORSORT. *Expert Systems with Applications*, 114, 479–487. https://doi.org/10.1016/j.eswa.2018.07.071
- Dhiman, H. S., & Deb, D. (2020). Fuzzy TOPSIS and fuzzy COPRAS based multi-criteria decision making for hybrid wind farms. *Energy*, 202, 117755. https://doi.org/10.1016/j.energy.2020.117755
- Ding, X., & Zhong, J. (2018). Power Battery Recycling Mode Selection Using an Extended MULTIMOORA Method. *Scientific Programming*, 2018.
- Dobos, I., & Vörösmarty, G. (2014). Green supplier selection and evaluation using DEA-type composite indicators. *International Journal of Production Economics*, 157(1), 273–278. https://doi.org/10.1016/j.ijpe.2014.09.026

- Dorfeshan, Y., Mousavi, S. M., Mohagheghi, V., & Vahdani, B. (2018). Selecting project-critical path by a new interval type-2 fuzzy decision methodology based on MULTIMOORA, MOOSRA and TPOP methods. *Computers & Industrial Engineering*, *120*, 160–178.
- Dou, Y., Zhu, Q., & Sarkis, J. (2014). Evaluating green supplier development programs with a grey-analytical network process-based methodology. *European Journal of Operational Research*, 233(2), 420–431. https://doi.org/10.1016/j.ejor.2013.03.004
- Durmić, E., Stević, Ž., Chatterjee, P., Vasiljević, M., & Tomašević, M. (2020). Sustainable supplier selection using combined FUCOM Rough SAW model. *Reports in Mechanical Engineering*, 1(1), 34–43. https://doi.org/10.31181/rme200101034c
- Dwivedi, R., Prasad, K., Mandal, N., Singh, S., Vardhan, M., & Pamucar, D. (2021). Performance evaluation of an insurance company using an integrated Balanced Scorecard (BSC) and Best-Worst Method (BWM). *Decision Making: Applications in Management and Engineering*, 4(1), 33–50. https://doi.org/10.31181/dmame2104033d
- Fallahpour, A., Olugu, E. U., Musa, S. N., Khezrimotlagh, D., & Wong, K. Y. (2016). An integrated model for green supplier selection under fuzzy environment: application of data envelopment analysis and genetic programming approach. *Neural Computing and Applications*, 27(3), 707–725.
- Fang, Y., Zhan, M., & Wang, Y. (2001). The status of recycling of waste rubber. *Materials & Design*, 22(2), 123–128. https://doi.org/10.1016/S0261-3069(00)00052-2
- Fattahi, R., & Khalilzadeh, M. (2018). Risk evaluation using a novel hybrid method based on FMEA, extended MULTIMOORA, and AHP methods under fuzzy environment. *Safety Science*, *102*, 290–300.
- Freeman, J., & Chen, T. (2015). Green supplier selection using an AHP-Entropy-TOPSIS framework. *Supply Chain Management: An International Journal*, 20(3), 327–340. https://doi.org/10.1108/SCM-04-2014-0142
- Fu, X., Zhu, Q., & Sarkis, J. (2012). Evaluating green supplier development programs at a telecommunications systems provider. *International Journal of Production Economics*, 140(1), 357–367. https://doi.org/10.1016/j.ijpe.2011.08.030
- Fukumori, K., Matsushita, M., Okamoto, H., Sato, N., Suzuki, Y., & Takeuchi, K. (2002). Recycling technology of tire rubber. JSAE Review, 23(2), 259–264. https://doi.org/10.1016/S0389-4304(02)00173-X
- Gadakh, V. S., Shinde, V. B., & Khemnar, N. S. (2013). Optimization of welding process parameters using MOORA method. *International Journal of Advanced Manufacturing Technology*, 69(9–12), 2031–2039. https://doi.org/10.1007/s00170-013-5188-2
- Ghadimi, P., Wang, C., Lim, M. K. & Heavey, C. (2019). Intelligent sustainable supplier selection using multi-agent technology: Theory and application for Industry 4.0 supply chains. Computers & Industrial Engineering, Vol. 127 No. 588-600.
- Gitinavard, H., Ghaderi, H., & Pishvaee, M. S. (2018). Green supplier evaluation in manufacturing systems: a novel interval-valued hesitant fuzzy group outranking approach. *Soft Computing*, 22(19), 6441–6460. https://doi.org/10.1007/s00500-017-2697-1
- Govindan, K., Paam, P., & Abtahi, A. R. (2016). A fuzzy multi-objective optimization model for sustainable reverse logistics network design. *Ecological Indicators*, 67, 753–768. https://doi.org/10.1016/j.ecolind.2016.03.017
- Govindan, K., Rajendran, S., Sarkis, J., & Murugesan, P. (2015a). Multi criteria decision making approaches for green supplier evaluation and selection: a literature review. *Journal of Cleaner Production*, 98, 66–83.
- Govindan, K., Rajendran, S., Sarkis, J., & Murugesan, P. (2015b). Multi criteria decision making approaches for green supplier evaluation and selection: A literature review. *Journal of Cleaner Production*, 98, 66–83. https://doi.org/10.1016/j.jclepro.2013.06.046
- Govindan, K., & Sivakumar, R. (2016). Green supplier selection and order allocation in a lowcarbon paper industry: integrated multi-criteria heterogeneous decision-making and multiobjective linear programming approaches. *Annals of Operations Research*, 238(1–2), 243– 276.
- Guo, S., & Zhao, H. (2017). Fuzzy best-worst multi-criteria decision-making method and its

applications. *Knowledge-Based* https://doi.org/10.1016/j.knosys.2017.01.010 23-31.

- Gupta, V., Kapur, P. K., & Kumar, D. (2017). Measuring and evaluating data distribution strategies using an integrated approach of fuzzy based MOORA and AHP. *Life Cycle Reliability and Safety Engineering*, 6(1), 37–45.
- Hafezalkotob, Arian, & Hafezalkotob, A. (2015). Extended MULTIMOORA method based on Shannon entropy weight for materials selection. *Journal of Industrial Engineering International*, 12(1). https://doi.org/10.1007/s40092-015-0123-9
- Hafezalkotob, Arian, Hafezalkotob, A., Liao, H., & Herrera, F. (2019). An overview of MULTIMOORA for multi-criteria decision-making: Theory, developments, applications, and challenges. *Information Fusion*, 51(December 2018), 145–177. https://doi.org/10.1016/j.inffus.2018.12.002
- Hafezalkotob, Ashkan, Hami-Dindar, A., Rabie, N., & Hafezalkotob, A. (2018). A decision support system for agricultural machines and equipment selection: A case study on olive harvester machines. *Computers and Electronics in Agriculture*, 148, 207–216.
- Haji, A., Asiaei, A., & Zailani, S. (2015). Resources, Conservation and Recycling Green decisionmaking model in reverse logistics using FUZZY-VIKOR method. "*Resources, Conservation* & *Recycling*," 103, 125–138. https://doi.org/10.1016/j.resconrec.2015.05.023
- Hammes, G., De Souza, E. D., Taboada Rodriguez, C. M., Rojas Millan, R. H., & Mojica Herazo, J. C. (2020). Evaluation of the reverse logistics performance in civil construction. *Journal of Cleaner Production*, 248, 119212. https://doi.org/10.1016/j.jclepro.2019.119212
- Hansen, Z. N. L., Larsen, S. B., Nielsen, A. P., Groth, A., Gregersen, N. G., & Ghosh, A. (2018). Combining or separating forward and reverse logistics. *The International Journal of Logistics Management*, 29(1), 216–236. https://doi.org/10.1108/IJLM-12-2016-0299
- Hashemi, S. H., Karimi, A., & Tavana, M. (2015). An integrated green supplier selection approach with analytic network process and improved Grey relational analysis. *International Journal of Production Economics*, 159, 178–191.
- Hezer, S., Gelmez, E., & Özceylan, E. (2021). Comparative Analysis of TOPSIS, VIKOR and COPRAS Methods for the COVID-19 Regional Safety Assessment. *Journal of Infection and Public Health*. https://doi.org/10.1016/j.jiph.2021.03.003
- Humphreys, P. K., Wong, Y. K., & Chan, F. T. S. (2003). Integrating environmental criteria into the supplier selection process. *Journal of Materials Processing Technology*, 138(1), 349–356.
- Humphreys, P., McCloskey, A., McIvor, R., Maguire, L., & Glackin, C. (2006). Employing dynamic fuzzy membership functions to assess environmental performance in the supplier selection process. *International Journal of Production Research*, 44(12), 2379–2419.
- Hwang, C.-L., & Yoon, K. (1981). *Multiple Attribute Decision Making* (Vol. 186). Springer Berlin Heidelberg. https://doi.org/10.1007/978-3-642-48318-9
- Jabbour, A. B. L. S., & Jabbour, C. J. C. (2009). Are supplier selection criteria going green? Case studies of companies in Brazil. *Industrial Management & Data Systems*, 109(4), 477–495.
- Jarrah, R., Chen, C.-R., & Kassem, M. (2021). Ranking structural analysis software applications using AHP and Shannon's entropy. *Journal of Asian Architecture and Building Engineering*, 1–8. https://doi.org/10.1080/13467581.2021.1900858
- Jasim, N. A. (2021). Evaluation of Contractors Performance in Iraqi Construction Projects Using Multiple Criteria Complex Proportional Assessment Method (COPRAS). *IOP Conference Series: Materials Science and Engineering*, 1076(1), 12106.
- Jayaraman, V., Ross, A. D., & Agarwal, A. (2008). Role of information technology and collaboration in reverse logistics supply chains. *International Journal of Logistics Research and Applications*, *11*(6), 409–425. https://doi.org/10.1080/13675560701694499
- Jiang, P., Hu, Y. C., Yen, G. F., & Tsao, S. J. (2018). Green supplier selection for sustainable development of the automotive industry using grey decision-making. *Sustainable Development*, 26(6), 890-903.
- Kannan, D., Govindan, K., & Rajendran, S. (2015). Fuzzy Axiomatic Design approach based green supplier selection: a case study from Singapore. *Journal of Cleaner Production*, *96*, 194–208.
- Karaca, C., & Ulutaş, A. (2017). Supplier Performance Evaluation by Using SWARA and

MULTIMOORA. Economics Management & Econometrics, 137.

- Karande, P., & Chakraborty, S. (2012). A Fuzzy-MOORA approach for ERP system selection. *Decision Science Letters*, 1(1), 11–21. https://doi.org/10.5267/j.dsl.2012.07.001
- Kengpol, A., & Tuominen, M. (2006). A framework for group decision support systems: an application in the evaluation of information technology for logistics firms. *International Journal of Production Economics*, 101(1), 159–171.
- Khor, K. S., & Udin, Z. M. (2013). Reverse logistics in Malaysia: Investigating the effect of green product design and resource commitment. *Resources, Conservation and Recycling*, 81, 71–80. https://doi.org/10.1016/j.resconrec.2013.08.005
- Kumar, A., A., A., & Gupta, H. (2020). Evaluating green performance of the airports using hybrid BWM and VIKOR methodology. *Tourism Management*, 76, 103941. https://doi.org/10.1016/j.tourman.2019.06.016
- Kumari, R., & Mishra, A. R. (2020). Multi-criteria COPRAS Method Based on Parametric Measures for Intuitionistic Fuzzy Sets: Application of Green Supplier Selection. *Iranian Journal of Science and Technology, Transactions of Electrical Engineering*, 44(4), 1645– 1662. https://doi.org/10.1007/s40998-020-00312-w
- Kushwaha, D. K., Panchal, D., & Sachdeva, A. (2020). Risk analysis of cutting system under intuitionistic fuzzy environment. Reports in Mechanical Engineering, 1(1), 162-173.
- Lambert, S., Riopel, D., & Abdul-Kader, W. (2011). A reverse logistics decisions conceptual framework. *Computers & Industrial Engineering*, 61(3), 561–581. https://doi.org/10.1016/j.cie.2011.04.012
- Lee, A. H. I., Kang, H.-Y., Hsu, C.-F., & Hung, H.-C. (2009). A green supplier selection model for high-tech industry. *Expert Systems with Applications*, *36*(4), 7917–7927.
- Lei, F., Wei, G., Gao, H., Wu, J., & Wei, C. (2020). TOPSIS Method for Developing Supplier Selection with Probabilistic Linguistic Information. *International Journal of Fuzzy Systems*, 22(3), 749–759. https://doi.org/10.1007/s40815-019-00797-6
- Li, J., Yao, Y., Zuo, J., & Li, J. (2020). Key policies to the development of construction and demolition waste recycling industry in China. Waste Management, 108, 137–143. https://doi.org/10.1016/j.wasman.2020.04.016
- Liao, C.-N., Fu, Y.-K., & Wu, L.-C. (2016). Integrated FAHP, ARAS-F and MSGP methods for green supplier evaluation and selection. *Technological and Economic Development of Economy*, 22(5), 651–669.
- Liao, T. Y. (2018). Reverse logistics network design for product recovery and remanufacturing. *Applied Mathematical Modelling*, 60, 145–163. https://doi.org/10.1016/j.apm.2018.03.003
- Lin, M., Huang, C., & Xu, Z. (2020). MULTIMOORA based MCDM model for site selection of car sharing station under picture fuzzy environment. *Sustainable Cities and Society*, 53, 101873. https://doi.org/10.1016/j.scs.2019.101873
- Lin, S.-S., Shen, S.-L., Zhou, A., & Xu, Y.-S. (2020). Approach based on TOPSIS and Monte Carlo simulation methods to evaluate lake eutrophication levels. *Water Research*, 187, 116437. https://doi.org/10.1016/j.watres.2020.116437
- Liu, A., Xiao, Y., Ji, X., Wang, K., Tsai, S.-B., Lu, H., Cheng, J., Lai, X., & Wang, J. (2018). A novel two-stage integrated model for supplier selection of Green fresh product. *Sustainability*, *10*(7), 2371.
- Liu, H.-C., Yang, M., Zhou, M., & Tian, G. (2018). An integrated multi-criteria decision making approach to location planning of electric vehicle charging stations. *IEEE Transactions on Intelligent Transportation Systems*, 20(1), 362–373.
- Liu, J., Nie, J., & Yuan, H. (2020). Interactive decisions of the waste producer and the recycler in construction waste recycling. *Journal of Cleaner Production*, 256, 120403. https://doi.org/10.1016/j.jclepro.2020.120403
- Lotfi, F. H., & Fallahnejad, R. (2010). Imprecise Shannon's entropy and multi attribute decision making. *Entropy*, 12(1), 53–62.
- Mangla, S. K., Govindan, K., & Luthra, S. (2016). Critical success factors for reverse logistics in Indian industries: A structural model. *Journal of Cleaner Production*, 129, 608–621. https://doi.org/10.1016/j.jclepro.2016.03.124

- Mavi, R. K., Goh, M., & Zarbakhshnia, N. (2017). Sustainable third-party reverse logistic provider selection with fuzzy SWARA and fuzzy MOORA in plastic industry. *International Journal* of Advanced Manufacturing Technology, 91(5–8), 2401–2418. https://doi.org/10.1007/s00170-016-9880-x
- Miller DW, S. M. (1969). Decisions and Operations and Research. 2nd Edition, Prentice- Hall Inc., Englewood Cliffs (N.J.).
- Moslem, S., Farooq, D., Ghorbanzadeh, O., & Blaschke, T. (2020). Application of the AHP-BWM Model for Evaluating Driver Behavior Factors Related to Road Safety: A Case Study for Budapest. Symmetry, 12(2), 243. https://doi.org/10.3390/sym12020243
- Muravev, D., & Mijic, N. (2020). A Novel Integrated Provider Selection Multicriteria Model: The BWM-MABAC Model. *Decision Making: Applications in Management and Engineering*, 3(1), 60–78. https://doi.org/10.31181/dmame2003078m
- Noci, G. (1997). Designing 'green'vendor rating systems for the assessment of a supplier's environmental performance. *European Journal of Purchasing & Supply Management*, 3(2), 103–114.
- Pourhamidi, M. (2013). Prioritisation of knowledge management strategies in the learning organisation: an integrated Shannon's entropy-TOPSIS methodology. *International Journal of Learning and Intellectual Capital*, 10(3/4), 213. https://doi.org/10.1504/IJLIC.2013.057431
- Prakash, C., & Barua, M. K. (2015). Integration of AHP-TOPSIS method for prioritizing the solutions of reverse logistics adoption to overcome its barriers under fuzzy environment. *Journal of Manufacturing Systems*, 37, 599–615. https://doi.org/10.1016/j.jmsy.2015.03.001
- Price, W., & Smith, E. D. (2015). Waste tire recycling: environmental benefits and commercial challenges. *International Journal of Environmental Technology and Management*, 6(3/4), 362. https://doi.org/10.1504/ijetm.2006.009001
- Qin, J., Liu, X., & Pedrycz, W. (2017). An extended TODIM multi-criteria group decision making method for green supplier selection in interval type-2 fuzzy environment. *European Journal of Operational Research*, 258(2), 626–638.
- Rachih, H., Mhada, F. Z., & Chiheb, R. (2019). Meta-heuristics for reverse logistics: A literature review and perspectives. *Computers and Industrial Engineering*, 127, 45–62. https://doi.org/10.1016/j.cie.2018.11.058
- Ramírez, A. M., & Morales, V. J. G. (2014). Improving organisational performance through reverse logistics. *Journal of the Operational Research Society*, 65(6), 954–962. https://doi.org/10.1057/jors.2013.61
- Ravi, V. (2014). Reverse Logistics Operations in Automobile Industry: A Case Study Using SAP-LAP Approach. Global Journal of Flexible Systems Management, 15(4), 295–303. https://doi.org/10.1007/s40171-014-0073-x
- Ravi, V., & Shankar, R. (2017). An ISM-based approach analyzing interactions among variables of reverse logistics in automobile industries. *Journal of Modelling in Management*, 12(1), 36–52. https://doi.org/10.1108/JM2-08-2014-0066
- Ray, S. N., & Chattopadhyay, S. (2021). Analyzing surface air temperature and rainfall in univariate framework, quantifying uncertainty through Shannon entropy and prediction through artificial neural network. *Earth Science Informatics*, 14(1), 485–503. https://doi.org/10.1007/s12145-020-00555-5
- Ren, J., & Toniolo, S. (2021). Interval reference point technique for sustainable industrial processs election under uncertainties. *Sustainable Production and Consumption*, 27, 354–371. https://doi.org/10.1016/j.spc.2020.11.006
- Rezaei, J. (2016). Best-worst multi-criteria decision-making method: Some properties and a linear model. *Omega*, 64, 126–130. https://doi.org/10.1016/j.omega.2015.12.001
- Rezaei, J., Nispeling, T., Sarkis, J., & Tavasszy, L. (2016). A supplier selection life cycle approach integrating traditional and environmental criteria using the best worst method. *Journal of Cleaner Production*, 135, 577–588.
- Ribeiro, D. P., de Oliveira, U. R., da Silva César, A., & Aprigliano Fernandes, V. (2021). Evaluation of Medicine Reverse Logistics Practices in Hospitals. *Sustainability*, *13*(6), 3496.

https://doi.org/10.3390/su13063496

- Richnák, P., & Gubová, K. (2021). Green and Reverse Logistics in Conditions of Sustainable Development in Enterprises in Slovakia. *Sustainability*, 13(2), 581. https://doi.org/10.3390/su13020581
- Rogers, D. S., & Tibben-Lembke, R. S. (1999). *Going backwards: reverse logistics trends and practices* (Vol. 2). Reverse Logistics Executive Council Pittsburgh, PA.
- Roozbahani, A., Ghased, H., & Hashemy Shahedany, M. (2020). Inter-basin water transfer planning with grey COPRAS and fuzzy COPRAS techniques: A case study in Iranian Central Plateau. Science of The Total Environment, 726, 138499. https://doi.org/10.1016/j.scitotenv.2020.138499
- Sarabi, E. P., & Darestani, S. A. (2021). Developing a decision support system for logistics service provider selection employing fuzzy MULTIMOORA & amp; BWM in mining equipment manufacturing. Applied Soft Computing, 98, 106849. https://doi.org/10.1016/j.asoc.2020.106849
- Sarkar, B., & Biswas, A. (2021). Pythagorean fuzzy AHP-TOPSIS integrated approach for transportation management through a new distance measure. *Soft Computing*, 25(5), 4073– 4089. https://doi.org/10.1007/s00500-020-05433-2
- Shafique, M. N. (2018). Developing the Hybrid Multi Criteria Decision Making Approach for Green Supplier Evaluation (pp. 162–175). https://doi.org/10.1007/978-981-10-8657-1\_13
- Shaik, M., & Abdul-Kader, W. (2011). Green supplier selection generic framework: a multiattribute utility theory approach. *International Journal of Sustainable Engineering*, 4(01), 37–56.
- Shannon, C. E. (1948). A Mathematical Theory of Communication. *Bell System Technical Journal*, 27(3), 379–423.
- Shen, L., Olfat, L., Govindan, K., Khodaverdi, R., & Diabat, A. (2013). A fuzzy multi criteria approach for evaluating green supplier's performance in green supply chain with linguistic preferences. *Resources, Conservation and Recycling*, 74, 170–179.
- Sirisawat, P., & Kiatcharoenpol, T. (2018). Fuzzy AHP-TOPSIS approaches to prioritizing solutions for reverse logistics barriers. *Computers and Industrial Engineering*, *117*(April 2017), 303–318. https://doi.org/10.1016/j.cie.2018.01.015
- Sohrabi, B., Tahmasebipur, K., & Raeesi Vanani, I. (2011). Designing a Fuzzy Expert System for ERP Selection. *Industrial Management Journal*, *3*(6), 39–58.
- Soner, O., Celik, E., & Akyuz, E. (2021). A fuzzy best-worst method (BWM) to assess the potential environmental impacts of the process of ship recycling. *Maritime Policy & Management*, 1–14. https://doi.org/10.1080/03088839.2021.1889066
- Stević, Ż., Pamučar, D., Vasiljević, M., Stojić, G., & Korica, S. (2017). Novel integrated multicriteria model for supplier selection: Case study construction company. *Symmetry*, 9(11), 279.
- Storto, C. Lo. (2016). Ecological efficiency based ranking of cities: a combined DEA crossefficiency and Shannon's entropy method. *Sustainability*, 8(2), 1–29.
- Sun, C. C. (2010). A performance evaluation model by integrating fuzzy AHP and fuzzy TOPSIS methods. *Expert Systems with Applications*, 37(12), 7745–7754. https://doi.org/10.1016/j.eswa.2010.04.066
- Svoboda, J., Vaclavik, V., Dvorsky, T., Klus, L., & Zajac, R. (2018). The potential utilization of the rubber material after waste tire recycling. *IOP Conference Series: Materials Science and Engineering*, 385, 012057. https://doi.org/10.1088/1757-899X/385/1/012057
- Tabatabaei, M. H., Amiri, M., Ghahremanloo, M., Keshavarz-Ghorabaee, M., Zavadskas, E. K., & Antucheviciene, J. (2019). Hierarchical Decision-making using a New Mathematical Model based on the Best-worst Method. *International Journal of Computers Communications & Control*, 14(6), 710–725. https://doi.org/10.15837/ijccc.2019.6.3675
- Tavana, M. (2002). Euclid: strategic alternative assessment matrix. *Journal of Multi-Criteria Decision Analysis*, 11(2), 75–96.
- Tavana, M. (2003). CROSS: a multicriteria group-decision-making model for evaluating and prioritizing advanced-technology projects at NASA. *Interfaces*, *33*(3), 40–56.
- Tavana, M. (2004). A subjective assessment of alternative mission architectures for the human

exploration of Mars at NASA using multicriteria decision making. *Computers & Operations Research*, 31(7), 1147–1164.

- Tavana, M., & Banerjee, S. (1995). Evaluating strategic alternatives: an analytical model. *Computers & Operations Research*, 22(7), 731–743.
- Tavana, M., Kennedy, D. T., & Joglekar, P. (1996). A group decision support framework for consensus ranking of technical manager candidates. *Omega*, 24(5), 523–538.
- Tavana, M., Li, Z., Mobin, M., Komaki, M., & Teymourian, E. (2016). Multi-objective control chart design optimization using NSGA-III and MOPSO enhanced with DEA and TOPSIS. *Expert Systems with Applications*, 50, 17–39.
- Tavana, M., LoPinto, F., & Smither, J. W. (2007). A hybrid distance-based ideal-seeking consensus ranking model. *Advances in Decision Sciences*, 2007.
- Tavana, M., Shaabani, A., Mansouri Mohammadabadi, S., & Varzgani, N. (2020). An integrated fuzzy AHP- fuzzy MULTIMOORA model for supply chain risk-benefit assessment and supplier selection. *International Journal of Systems Science: Operations & Logistics*, 1–24. https://doi.org/10.1080/23302674.2020.1737754
- Tavana, M., Shaabani, A., & Valaei, N. (2020). An integrated fuzzy framework for analyzing barriers to the implementation of continuous improvement in manufacturing. *International Journal of Quality & Reliability Management*, 38(1), 116–146. https://doi.org/10.1108/IJQRM-06-2019-0196
- Tavana, M., Zareinejad, M., Santos-Arteaga, F. J., & Kaviani, M. A. (2016). A conceptual analytic network model for evaluating and selecting third-party reverse logistics providers. *International Journal of Advanced Manufacturing Technology*, 86(5–8), 1705–1721. https://doi.org/10.1007/s00170-015-8208-6
- Tian, Z., Wang, J., Wang, J., & Zhang, H. (2017). An improved MULTIMOORA approach for multi-criteria decision-making based on interdependent inputs of simplified neutrosophic linguistic information. *Neural Computing and Applications*, 28(1), 585–597.
- Torabzadeh Khorasani, S. (2017). Green Supplier Evaluation by Using the Integrated Fuzzy AHP Model and Fuzzy Copras. *Process Integration and Optimization for Sustainability*, 2(1), 17– 25. https://doi.org/10.1007/s41660-017-0027-9
- Torkayesh, A. E., Pamucar, D., Ecer, F., & Chatterjee, P. (2021). An integrated BWM-LBWA-CoCoSo framework for evaluation of healthcare sectors in Eastern Europe. *Socio-Economic Planning Sciences*, 101052. https://doi.org/10.1016/j.seps.2021.101052
- Wang, C.-N., Dang, T.-T., & Nguyen, N.-A.-T. (2021). Outsourcing Reverse Logistics for E-Commerce Retailers: A Two-Stage Fuzzy Optimization Approach. Axioms, 10(1), 34. https://doi.org/10.3390/axioms10010034
- Wang, C.-N., Dang, T.-T., Tibo, H., & Duong, D.-H. (2021). Assessing Renewable Energy Production Capabilities Using DEA Window and Fuzzy TOPSIS Model. *Symmetry*, 13(2), 334. https://doi.org/10.3390/sym13020334
- Wang, H., Liu, X., Wang, N., Zhang, K., Wang, F., Zhang, S., Wang, R., Zheng, P., & Matsushita, M. (2020). Key factors influencing public awareness of household solid waste recycling in urban areas of China: A case study. *Resources, Conservation and Recycling*, 158, 104813. https://doi.org/10.1016/j.resconrec.2020.104813
- Wang, J., Ma, Q., & Liu, H.-C. (2021). A meta-evaluation model on science and technology project review experts using IVIF-BWM and MULTIMOORA. *Expert Systems with Applications*, 168, 114236. https://doi.org/10.1016/j.eswa.2020.114236
- Wang, K. Q., Liu, H. C., Liu, L., & Huang, J. (2017). Green supplier evaluation and selection using cloud model theory and the QUALIFLEX method. *Sustainability (Switzerland)*, 9(5), 1–17. https://doi.org/10.3390/su9050688
- Wang, R., Li, X., & Li, C. (2021). Optimal selection of sustainable battery supplier for battery swapping station based on Triangular fuzzy entropy -MULTIMOORA method. *Journal of Energy Storage*, 34, 102013. https://doi.org/10.1016/j.est.2020.102013
- Wei, G., Wu, J., Guo, Y., Wang, J., & Wei, C. (2021). An extended COPRAS model for multiple attribute group decision making based on single-valued neutrosophic 2-tuple linguistic environment. *Technological and Economic Development of Economy*, 1–16.

https://doi.org/10.3846/tede.2021.14057

- Wu, S., You, X., Liu, H., & Wang, L. (2017). Improving quality function deployment analysis with the cloud MULTIMOORA method. *International Transactions in Operational Research*. https://doi.org/10.1111/itor.12484
- Wu, X., Liao, H., Xu, Z., Hafezalkotob, A., & Herrera, F. (2018). Probabilistic linguistic MULTIMOORA: a multicriteria decision making method based on the probabilistic linguistic expectation function and the improved Borda rule. *IEEE Transactions on Fuzzy Systems*, 26(6), 3688–3702.
- Yang, H., Ma, M., Thompson, J. R., & Flower, R. J. (2018). Waste management, informal recycling, environmental pollution and public health. *Journal of Epidemiology and Community Health*, 72(3), 237–243. https://doi.org/10.1136/jech-2016-208597
- Yang, W., Xu, K., Lian, J., Ma, C., & Bin, L. (2018). Integrated flood vulnerability assessment approach based on TOPSIS and Shannon entropy methods. *Ecological Indicators*, 89, 269– 280. https://doi.org/10.1016/j.ecolind.2018.02.015
- Yazdani, M., Alidoosti, A., & Zavadskas, E. K. (2015). Risk Analysis of Critical Infrastructures Using Fuzzy Copras. *Economic Research-Ekonomska Istraživanja*, 24(4), 27–40. https://doi.org/10.1080/1331677x.2011.11517478
- Yazdani, M., Chatterjee, P., Zavadskas, E. K., & Zolfani, S. H. (2017). Integrated QFD-MCDM framework for green supplier selection. *Journal of Cleaner Production*, *142*, 3728–3740.
- You, X.-Y., Zhou, W.-Y., Zhao, H., & Liu, H.-C. (2018). Robot evaluation and selection using the hesitant fuzzy linguistic MULTIMOORA method. *Journal of Testing and Evaluation*, 47(2), 1405–1426.
- Zafar, A., Zafar, M., Sarwar, A., Raza, H., & Khan, M. T. (2019). A Fuzzy AHP Method for Green Supplier Selection and Evaluation (pp. 1355–1366). https://doi.org/10.1007/978-3-319-93351-1\_105
- Zarbakhshnia, N., Soleimani, H., & Ghaderi, H. (2018). Sustainable third-party reverse logistics provider evaluation and selection using fuzzy SWARA and developed fuzzy COPRAS in the presence of risk criteria. *Applied Soft Computing*, 65, 307–319. https://doi.org/https://doi.org/10.1016/j.asoc.2018.01.023
- Zarbakhshnia, N., Soleimani, H., Goh, M., & Razavi, S. S. (2019). A novel multi-objective model for green forward and reverse logistics network design. *Journal of Cleaner Production*, 208, 1304–1316. https://doi.org/10.1016/j.jclepro.2018.10.138
- Zavadskas, E. K., & Antucheviciene, J. (2007). Multiple criteria evaluation of rural building's regeneration alternatives. *Building and Environment*, 42(1), 436–451. https://doi.org/10.1016/j.buildenv.2005.08.001
- Zavadskas, E. K., Bausys, R., Juodagalviene, B., & Garnyte-Sapranaviciene, I. (2017). Model for residential house element and material selection by neutrosophic MULTIMOORA method. *Engineering Applications of Artificial Intelligence*, *64*, 315–324.
- Zavadskas, E. K., Kaklauskas, A., & Sarka, V. (1994). The new method of multicriteria complex proportional assessment of projects. *Technological and Economic Development of Economy*, *1*(3), 131–139.
- Zhan, J., Sun, B., & Zhang, X. (2020). PF-TOPSIS method based on CPFRS models: An application to unconventional emergency events. *Computers & Industrial Engineering*, 139, 106192. https://doi.org/10.1016/j.cie.2019.106192
- Zhao, H., You, J.-X., & Liu, H.-C. (2017). Failure mode and effect analysis using MULTIMOORA method with continuous weighted entropy under interval-valued intuitionistic fuzzy environment. *Soft Computing*, 21(18), 5355–5367.

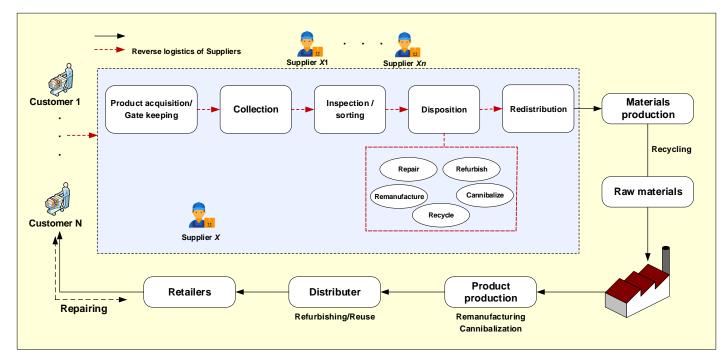
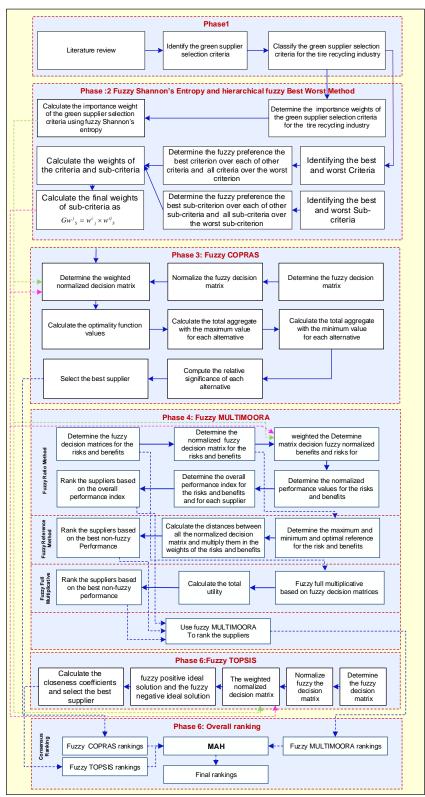


Figure 1: The process flow in RL



**Figure 2: Proposed framework** 

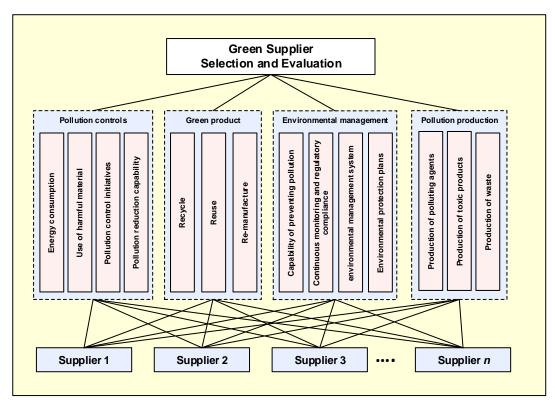
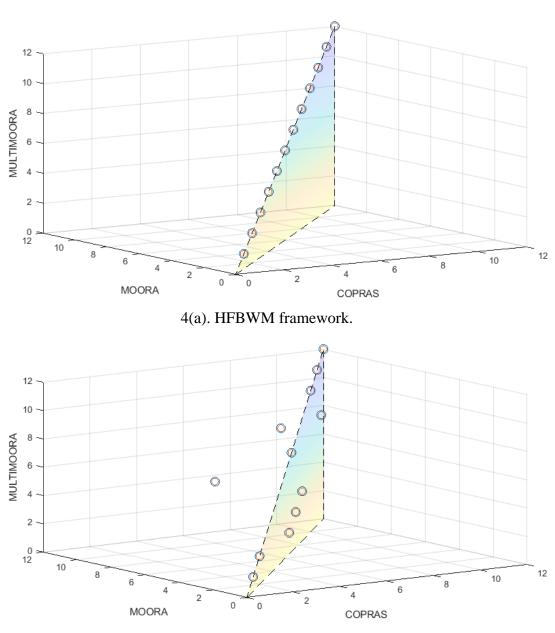


Figure 3: The green supplier selection criteria



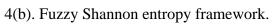
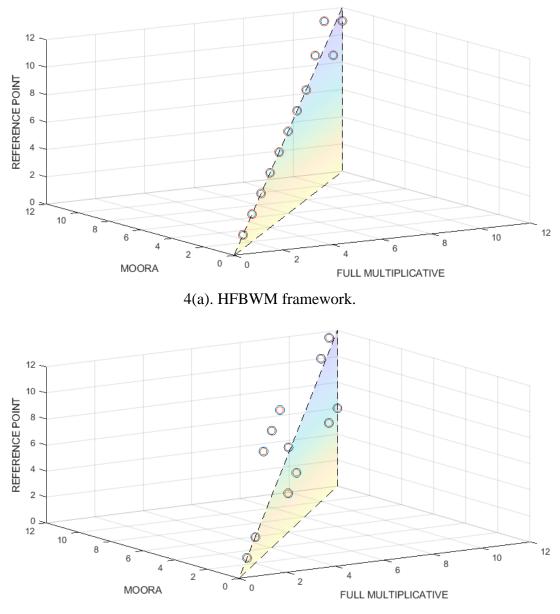


Figure 4: Rank similarity among COPRAS, MOORA, and MULTIMOORA



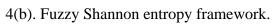


Figure 5: Rank similarity among FULL MULTIPLICATIVE, MOORA, and REFERENCE POINT

Environmental dimensions		Environmental criteria	Objective	References
Pollution	C11	Energy consumption	MIN	Cao et al., 2015; Kannan et al., 2015; Datta et al., 2012; Lee et al., 2009; Noci, 1997; Fallahpour et al.,2016; Qin et al., 2017; Shaik & Abdul-Kader, 2011; Yeh & Chuang, 2011.
controls C1	C12	Use of harmful material	MIN	Kannan et al., 2015; Datta et al., 2012; Lee et al., 2009; Govindan et al., 2015a.
-	C13	Pollution control initiatives	MAX	Kannan et al., 2015.
	C14	Pollution decrease capability	MAX	Kannan et al., 2015; Humphreys et al.,2006; P. Humphreys et al., 2003.
Green product	C21	Recycle	MAX	Kannan et al., 2015; Datta et al., 2012; Lee et al., 2009; Büyüközkan & Çifçi, 2012; Govindan & Sivakumar, 2016; Jabbour & Jabbour, 2009; Shaik & Abdul-Kader, 2011; P. Humphreys et al., 2006; P. K. Humphreys et al., 2003.
C2	C22	Reuse	MAX	Jabbour & Jabbour, 2009; Shaik & Abdul- Kader, 2011; P. Humphreys et al., 2006.
	C23	Re-manufacture	MAX	Hashemi et al., 2015; Kannan et al., 2015; Jabbour & Jabbour, 2009; Datta et al., 2012; Shaik & Abdul-Kader, 2011; P. Humphreys et al., 2006; P. K. Humphreys et al., 2003.
	C31	The capability of preventing pollution	MAX	Kannan et al., 2015.
Environment protection/	C32	Continuous pursuit and regulatory compliance		Kannan et al., 2015.
environment management C3	C33	Environmental management system	MAX	Kannan et al., 2015; Shen et al., 2013; Çifçi & Büyüközkan, 2011; Rezaei et al., 2016; Yazdani 2017.
	C34         Environmental protection plans           Pollution         C41         Production of polluting agents		MAX	Kannan et al., 2015.
Pollution			MIN	Bai & Sarkis, 2010.
production			MIN	Bai & Sarkis, 2010.
C4	C43	Waste production	MIN	Bai & Sarkis, 2010.

Table 1: Environmental dimensions and criteria for green supplier selection

## Table 2: Consistency Index in BWM

$a_{\scriptscriptstyle BW}^{}$ , $a_{\scriptscriptstyle BW}^{j}$	Exactly Equal (E)	Slightly Strong (SS)	Fairly Strong (FS)	Very Strong (VS)	Absolutely Strong (AS)	
CI	3.00	3.80	5.29	6.69	8.04	

# Table 3: Linguistic variables for fuzzy COPRAS, fuzzy MULTIMOORA, fuzzy BWM and Shannon's entropy methods

0	ables for rating the ppliers	Linguistic	Linguistic variables for the weighting of each criterion							
Linguistic variables	Triangular fuzzy number for Fuzzy COPRAS and Fuzzy MULTIMOORA	Linguistic variables (priority weights)	Triangular fuzzy numbers of the fuzzy BWM (Guo & Zhao, 2017)	Linguistic variables (priority weights)	Triangular fuzzy number For Fuzzy Shannon	Interval data at 0.3α				
Very low (VL)	(0,0,0.25)	Equally importance (EI)	(1,1,1)	Unimportant (UI)	(0,0,0.2)	[0,0.17]				
Low (L)	(0,0.25,0.5)	Weakly importance (WI)	(2/3,1,3/2)	Slightly important (SI)	(0,0.2,0.4)	[0.07,0.42]				
Medium (M)	(0.25, 0.5, 0.75)	Fairly importance (FI)	(3/2,2,5/2)	Fairly important (FI)	(0.2,0.4,0.6)	[0.32,0.67]				
High (H)	(0.5,0.75,0.1)	Very importance (VI)	(5/2,3,7/2)	Important (I)	(0.4,0.6,0.8)	[0.57,0.92]				
Very High (VH) (0.75,1,1)		Absolutely importance (AI)	(7/2,4,9/2)	Very important (VI)	(0.6,0.8,1)	[0.82,1]				

Criteria	DM1	DM2	DM3	DM4	DM5	DM6	Aggregate DMs
C11	Н	VH	Н	VH	VH	VH	[0.7366 0.9733]
C12	VH	Ι	М	VH	Н	Н	[0.6116 0.9066]
C13	Н	VI	Н	Н	Н	Н	[0.57 0.92]
C14	Н	VH	Н	VH	VH	VH	[0.7366 0.9733]
C21	VH	VH	VH	Н	Н	Н	[0.659 0.96]
C22	VH	VH	Н	Н	Н	Н	[0.6533 0.946]
C23	VH	VH	VH	VH	Н	VH	[0.7783 0.9866]
C31	Н	Н	Н	Н	Н	Н	[0.57 0.92]
C32	М	Н	Н	М	Н	Н	[0.4866 0.84]
C33	VH	Н	Н	Н	Н	VH	[0.6533 0.9466]
C34	Н	Н	VH	VH	Н	Н	[0.6533 0.9466]
C41	VH	Н	VH	Н	Н	VH	[0.695 0.96]
C42	Н	М	Н	М	Н	Н	[0.4866 0.84]
C43	VH	Н	Н	Н	Н	М	[0.57 0.8933]
C11	Н	VH	Н	Н	Н	Н	[0.6116 0.9333]

Table 4: Interval DM for the fuzzy Shannon's entropy method

Note: Green supplier selection & evaluation (GSSE)

Table 5: Final weights for the fuzzy Shannon entropy's method

Criteria	$[h^1  h^u]$	$\begin{bmatrix} d^{l} & d^{u} \end{bmatrix}$	$\begin{bmatrix} w^1 & W^u \end{bmatrix}$	w'i
C11	[0.0573 0.0686]	[0.9313 0.9426]	[0.0654 0.0673]	0.0664
C12	[0.0506 0.0656]	[0.9343 0.9493]	[0.0656 0.0678]	0.0667
C13	[0.0482 0.0662]	[0.9337 0.9517]	[0.0656 0.0679]	0.0668
C14	[0.0573 0.0686]	[0.9319 0.9426]	[0.0654 0.0673]	0.0664
C21	[0.0551 0.0686]	[0.9319 0.9448]	[0.0655 0.0676]	0.0665
C22	[0.0529 0.0674]	[0.9325 0.9470]	[0.0655 0.0676]	0.0666
C23	[0.0594 0.0691]	[0.9308 0.9405]	[0.0654 0.0671]	0.0663
C31	[0.0482 0.0662]	[0.9337 0.9517]	[0.0656 0.0679]	0.0668
C32	[0.0432 0.0624]	[0.9375 0.9567]	[0.0659 0.0683]	0.0671
C33	[0.0529 0.0674]	[0.9325 0.9470]	[0.0655 0.0676]	0.0666
C34	[0.0529 0.0674]	[0.9325 0.9470]	[0.0655 0.0676]	0.0666
C41	[0.0551 0.0680]	[0.9319 0.9448]	[0.0655 0.0674]	0.0665
C42	[0.0432 0.0624]	[0.9375 0.9567]	[0.0659 0.0683]	0.0671
C43	[0.0482 0.0649]	[0.9350 0.9517]	[0.0657 0.0679]	0.0668

		Criteria									
<b>Best criterion</b>	Worst criterion	C1	C2	C3	C4						
C1	-	(1,1,1)	(2.5,3,3.5)	(1.5,2,2.5)	(0.67,1,1.5)						
-	C2	(2.5,3,3.5)	(1,1,1)	(0.67,1,1.5)	(1.5,2,2.5)						

Table 6a: Linguistic terms for fuzzy preferences of the Criteria by experts

### Table 6b: Linguistic terms for fuzzy preferences of the Sub-criteria by experts

	Best criterion	Worst criterion		Sub-c	riteria	
			C11	C12	C13	C14
C1	C11	-	(1,1,1)	(0.67,1,1.5)	(2.5,3,3.5)	(1.5,2,2.5)
		C13	(2.5,3,3.5)	(1.5,2,2.5)	(1,1,1)	(0.67,1,1.5)
			C21	C22	C23	
C2	C21	-	(1,1,1)	(2.5,3,3.5)	(1.5,2,2.5)	
	-	C22	(2.5,3,3.5)	(1,1,1)	(0.67,1,1.5)	
			C31	C32	C33	C34
C3	C31	-	(1,1,1)	(0.67,1,1.5)	(2.5,3,3.5)	(1.5,2,2.5)
	-	C33	(2.5,3,3.5)	(1.5,2,2.5)	(1,1,1)	(0.67,1,1.5)
			C41	C42	C43	
C4	C42	-	(1.5,2,2.5)	(1,1,1)	(0.67,1,1.5)	
	-	C41	(1,1,1)	(1.5,2,2.5)	(0.67,1,1.5)	

Table 7: Weights of the Sub-criteria determined by HFBWM

Sub-criteria	C11	C12	C13	C14	C21	C22	C23
$Gw^{j}{}_{s}$	0.015852	0.012362	0.005945	0.007132	0.037442	0.013576	0.016744
Sub-criteria	C31	C32	C33	C34	C41	C42	C43
$Gw^{j}_{s}$	0.012847	0.010018	0.004818	0.00578	0.026442	0.044879	0.034449

#### Table 8: Fuzzy DM results for each supplier

Criteria								Supj	olier							
Criteria		S1			S2			S3				S11			S12	
C11	0.3125	0.5625	0.8125	0.0625	0.3125	0.5625	0.0625	0.3125	0.5625		0.375	0.625	0.875	0.25	0.5	0.75
C12	0.25	0.5	0.75	0.0625	0.1875	0.4375	0.125	0.375	0.625		0.75	1	1	0.3125	0.5625	0.8125
C13	0.1875	0.4375	0.6875	0.625	0.875	1	0.3125	0.5625	0.8125		0.125	0.375	0.625	0.125	0.375	0.625
C14	0.0625	0.3125	0.5625	0.5	0.75	1	0.25	0.5	0.75		0.0625	0.3125	0.5625	0.125	0.375	0.625
C21	0.3125	0.5625	0.8125	0.5	0.75	1	0.5	0.75	1		0.0625	0.25	0.5	0.0625	0.25	0.5
C22	0.375	0.625	0.875	0.625	0.875	1	0.4375	0.6875	0.9375		0.0625	0.25	0.5	0.0625	0.3125	0.5625
C23	0.375	0.625	0.875	0.5	0.75	1	0.4375	0.6875	0.9375		0.0625	0.25	0.5	0.125	0.375	0.625
C31	0.1875	0.4375	0.6875	0.5625	0.8125	1	0.375	0.625	0.875		0.0625	0.1875	0.4375	0.0625	0.1875	0.4375
C32	0.1875	0.4375	0.6875	0.625	0.875	1	0.25	0.5	0.75		0.1875	0.4375	0.6875	0.0625	0.25	0.5
C33	0.25	0.5	0.75	0.5	0.75	1	0.25	0.5	0.75		0.25	0.5	0.75	0.0625	0.25	0.5
C34	0.125	0.375	0.625	0.5	0.75	1	0.4375	0.6875	0.9375		0.1875	0.4375	0.6875	0.1875	0.4375	0.6875
C41	0.4375	0.6875	0.9375	0.0625	0.25	0.5	0.125	0.375	0.625		0.4375	0.6875	0.9375	0.5625	0.8125	1
C42	0.3125	0.5625	0.8125	0.0625	0.125	0.375	0.0625	0.3125	0.5625		0.4375	0.6875	0.9375	0.5	0.75	1
C43	0.1875	0.4375	0.6875	0.0625	0.125	0.375	0.0625	0.125	0.375		0.25	0.5	0.75	0.4375	0.6875	0.9375

Supplier	$\tilde{p}_j$			$\tilde{R_j}$			$ ilde{\mathcal{Q}}_{j}$			Non-fuzzy $\sim Q_j$	$K_{j}$	Fuzzy COPRAS ranking
1	0.0383	0.0801	0.1219	0.0279	0.0511	0.0744	0.0572	0.1201	0.182	0.1198	0.5158	7
2	0.0759	0.1105	0.1383	0.0048	0.0154	0.0346	0.1853	0.2436	0.2676	0.2322	1	1
3	0.0589	0.0996	0.1404	0.0079	0.0272	0.0499	0.1252	0.1748	0.2301	0.1767	0.7611	2
4	0.0438	0.0876	0.1314	0.017	0.0402	0.0645	0.0746	0.1385	0.2007	0.1379	0.5941	3
5	0.0254	0.0711	0.1168	0.0318	0.0572	0.0826	0.0419	0.1069	0.1709	0.1066	0.4591	8
6	0.0315	0.0705	0.1096	0.038	0.0597	0.0804	0.0453	0.1048	0.1652	0.1051	0.4527	9
7	0.0634	0.0942	0.119	0.0291	0.0463	0.0617	0.0814	0.1384	0.1915	0.1371	0.5906	5
8	0.0617	0.0934	0.1208	0.0282	0.0459	0.0609	0.0804	0.138	0.1942	0.1375	0.5925	4
9	0.0212	0.0614	0.1016	0.0448	0.0671	0.085	0.033	0.0919	0.1543	0.093	0.4008	10
10	0.0625	0.0929	0.1157	0.0321	0.049	0.0617	0.0789	0.1346	0.1882	0.1339	0.5768	6
11	0.0203	0.0572	0.1	0.0429	0.0668	0.0858	0.0325	0.0878	0.1521	0.0908	0.3912	11
12	0.0174	0.0559	0.1007	0.0411	0.066	0.0897	0.0302	0.0869	0.1506	0.0892	0.3844	12

Table 9: Alternative rankings with fuzzy COPRAS-FShannon

 Table 10: Alternative rankings with fuzzy COPRAS-HFBWM

Supplier	P <sub>j</sub>		$\tilde{R_j}$			$ ilde{\mathcal{Q}}_j$			$\overset{\mathbf{Non-fuzzy}}{\overset{\sim}{\mathcal{Q}_{j}}}$	$K_{j}$	Fuzzy COPRAS ranking	
1	0.0086	0.0166	0.0245	0.0112	0.0205	0.0298	0.0158	0.0317	0.0482	0.0319	0.4489	7
2	0.0142	0.0208	0.0264	0.0019	0.0055	0.0132	0.0561	0.0773	0.0798	0.0711	1	1
3	0.0127	0.0205	0.0282	0.0029	0.0103	0.0194	0.0403	0.0506	0.0646	0.0518	0.7293	2
4	0.0108	0.0191	0.0275	0.0066	0.0158	0.0256	0.0229	0.0387	0.0551	0.0389	0.5475	3
5	0.005	0.0137	0.0224	0.0139	0.0241	0.0344	0.0108	0.0265	0.0429	0.0267	0.3763	8
6	0.0053	0.0128	0.0202	0.0159	0.0246	0.0328	0.0104	0.0254	0.0418	0.0258	0.3637	9
7	0.011	0.0169	0.0221	0.0105	0.0174	0.0239	0.0187	0.0347	0.0516	0.035	0.4924	5
8	0.0112	0.0173	0.0229	0.0096	0.0167	0.0232	0.0196	0.0358	0.0533	0.0363	0.5104	4
9	0.0039	0.0116	0.0193	0.0192	0.0281	0.0346	0.0082	0.0226	0.0397	0.0235	0.3305	10
10	0.0113	0.0171	0.0218	0.0114	0.0182	0.024	0.0184	0.0342	0.0512	0.0346	0.4868	6
11	0.003	0.0095	0.0176	0.0157	0.0253	0.034	0.0081	0.0217	0.0384	0.0227	0.3201	11
12	0.0029	0.01	0.0185	0.018	0.028	0.0375	0.0074	0.0211	0.0373	0.0219	0.3087	12

 Table 11: Alternative rankings with the fuzzy ratio method-FShannon

Compation .					$\sum_{j=1}^{g} \tilde{v}_{ij} - \int_{J}$		Γ			BNP	Fuzzy
Supplier		Benefits	5		Cost			$y_i$		DINF	ratio ranking
	l	m	и	l	m	и	$y_i^l$	$y_i^m$	$y_i^u$		
S1	0.1443	0.3155	0.4867	0.0965	0.1799	0.2633	-0.119	0.1356	0.3902	0.1356	7
S2	0.2355	0.3433	0.431	0.0434	0.1296	0.3032	-0.0677	0.2137	0.3875	0.1778	1
S3	0.1906	0.3273	0.4641	0.0459	0.153	0.2914	-0.1008	0.1744	0.4182	0.1639	2
S4	0.1487	0.3166	0.4844	0.0694	0.1704	0.277	-0.1283	0.1461	0.415	0.1443	6
S5	0.1056	0.3049	0.5042	0.0987	0.1804	0.2621	-0.1565	0.1245	0.4055	0.1245	9
S6	0.1293	0.3109	0.4925	0.1161	0.1852	0.2513	-0.1221	0.1257	0.3765	0.1267	8
S7	0.2275	0.3417	0.4356	0.1156	0.1864	0.2506	-0.0231	0.1553	0.32	0.1507	4
S8	0.2219	0.3387	0.4411	0.1108	0.1858	0.2522	-0.0303	0.1528	0.3303	0.1509	3
S9	0.1008	0.3033	0.5059	0.1254	0.1898	0.243	-0.1422	0.1136	0.3805	0.1173	10
S10	0.2284	0.3436	0.4331	0.122	0.1899	0.2439	-0.0156	0.1537	0.3111	0.1498	5
S11	0.0963	0.2862	0.5157	0.1181	0.1878	0.2471	-0.1508	0.0984	0.3976	0.1151	11
S12	0.086	0.2833	0.5201	0.1129	0.1845	0.2532	-0.1671	0.0987	0.4072	0.1129	12

				$y_i = \sum_{j=1}^{n}$	$\sum_{i=1}^{g} \tilde{v}_{ij} -$	$\sum_{j=g+1}^{n} \tilde{v}_{ij}$					Fuzzy
Supplier	Benefits				Cost			y <sub>i</sub>	$BNP_i$	ratio ranking	
	l	т	и	l	т	и	$y_i^l$	$y_i^m$	$y_i^u$		0
S1	0.031	0.061	0.091	0.039	0.072	0.106	-0.075	-0.011	0.053	-0.011	7
S2	0.044	0.065	0.083	0.018	0.049	0.123	-0.078	0.016	0.064	0.001	1
S3	0.039	0.063	0.087	0.018	0.06	0.118	-0.079	0.003	0.069	-0.002	2
S4	0.032	0.061	0.09	0.028	0.068	0.111	-0.079	-0.007	0.062	-0.008	3
S5	0.021	0.058	0.096	0.042	0.073	0.104	-0.084	-0.084 -0.015		-0.015	8
<b>S</b> 6	0.023	0.059	0.095	0.047	0.075	0.1	-0.077	-0.016	0.047	-0.015	9
<b>S</b> 7	0.041	0.064	0.085	0.044	0.074	0.102	-0.061	-0.01	0.041	-0.01	5
S8	0.041	0.064	0.085	0.041	0.073	0.104	-0.063	-0.01	0.044	-0.009	4
S9	0.019	0.058	0.097	0.052	0.077	0.096	-0.077	-0.019	0.044	-0.017	10
S10	0.043	0.065	0.084	0.046	0.075	0.101	-0.058	-0.01	0.038	-0.01	6
S11	0.016	0.052	0.1	0.045	0.074	0.101	-0.086	-0.022	0.055	-0.018	11
S12	0.015	0.053	0.1	0.047	0.075	0.101	-0.085	-0.022	0.053	-0.018	12

 Table 12: Alternative rankings with the fuzzy ratio method-HFBWM

Table 13: Alternative rankings with fuzzy RP-FShannon

\_

\_\_\_\_

Supplier		$W_j \times  \tilde{r}_j $	$\left  - x_{ij} \right  $	BNP <sub>i</sub>	Fuzzy reference point ranking
S1	0.0137	0.0155	0.0049	0.0124	4
S2	0.0022	0	0.0191	0.0053	1
<b>S</b> 3	0.0048	0.0078	0.0147	0.0088	2
S4	0.0062	0.0124	0.0119	0.0107	3
S5	0.0156	0.0159	0.0038	0.0128	5
S6	0.0163	0.0178	0.004	0.0139	7
S7	0.0203	0.0125	0.0058	0.0128	8
<b>S</b> 8	0.0203	0.0125	0.0058	0.0128	9
S9	0.0195	0.02	0	0.0149	11
S10	0.022	0.0137	0.0038	0.0133	10
S11	0.0248	0.0156	0	0.014	12
S12	0.0184	0.0164	0.0021	0.0134	6

Table 14: Alternative rankings with fuzzy RP-HFBWM

Supplier		$W_j \times \tilde{r_j}$	$\left  - x_{ij} \right  $	BNP <sub>i</sub>	Fuzzy reference point ranking
S1	0.009	0.01	0.003	0.008	7
S2	0.003	0	0.01	0.003	1
S3	0	0.008	0.007	0.006	2
S4	0.003	0.009	0.006	0.007	3
S5	0.01	0.011	0.003	0.009	8
<b>S</b> 6	0.012	0.011	0.001	0.009	10
<b>S</b> 7	0.008	0.01	0.004	0.008	5
<b>S</b> 8	0.008	0.01	0.004	0.008	4
S9	0.014	0.012	0	0.009	12
S10	0.009	0.01	0.003	0.008	6
S11	0.011	0.011	0.002	0.009	9
S12	0.012	0.011	0.001	0.009	11

Supplier		$\tilde{A}_i$ $\tilde{B}_i$ Non-fuzzy $\tilde{A}_i$				Non-fuzzy $\tilde{B}_i$	$\tilde{U'_i} = \frac{\tilde{A_i}}{\tilde{B_i}}$	Fuzzy full multiplicative ranking		
S1	0.4111	0.68	0.8819	0.6587	0.8138	0.924	0.6577	0.7988	0.8233	7
S2	0.5702	0.7154	0.8199	0.5036	0.7256	0.9685	0.7018	0.7325	0.9581	1
<b>S</b> 3	0.5004	0.6955	0.8573	0.5102	0.767	0.9557	0.6844	0.7443	0.9195	2
S4	0.422	0.6814	0.8792	0.5786	.5786 0.7991 0.9397		0.6609	0.7725	0.8556	6
S5	0.3422	0.6664	0.901	0.6636	0.8146	0.9226	0.6365	0.8003	0.7954	8
S6	0.3726	0.6738	0.8881	0.7009	0.8216	0.9096	0.6448	0.8107	0.7954	9
S7	0.5564	0.7134	0.8249	0.7001	0.8233	0.9088	0.6983	0.8107	0.8613	4
S8	0.5489	0.7096	0.8312	0.6878	0.8224	0.9102	0.6966	0.8068	0.8634	3
S9	0.3297	0.6642	0.9028	0.7197	0.8282	0.8992	0.6322	0.8157	0.7751	10
S10	0.5571	0.7157	0.8218	0.7116	0.8283	0.9	0.6982	0.8133	0.8585	5
S11	0.3211	0.6399	0.913	0.7033	0.8252	0.9037	0.6247	0.8107	0.7705	11
S12	0.3055	0.6362	0.9179	0.6943	0.8207	0.9118	0.6199	0.8089	0.7663	12

 Table 15: Alternative rankings with the fuzzy full multiplicative form-FShannon

 Table 16: Alternative rankings with the fuzzy full multiplicative form-HFBWM

Supplier		$\tilde{A}_i$ $\tilde{B}_i$ Non-fuzzy $\tilde{A}_i$ N				<b>Non-fuzzy</b> $\tilde{B}_i$	$\tilde{U'_i} = \frac{\tilde{A_i}}{\tilde{B_i}}$	Fuzzy full multiplicative ranking		
S1	0.856	0.931	0.975	0.845	0.921	0.969	0.921	0.911	1.01	7
S2	0.897	0.938	0.964	0.765	0.872	0.988	0.933	0.875	1.066	1
<b>S</b> 3	0.882	0.934	0.969	0.76	0.895	0.983	0.929	0.879	1.056	2
S4	0.861	0.931	0.973	0.806	0.914	0.976	0.922	0.899	1.026	3
S5	0.819	0.926	0.98	0.854	0.922	0.967	0.908	0.914	0.994	8
S6	0.824	0.927	0.979	0.869	0.925	0.962	0.91	0.919	0.991	9
S7	0.889	0.936	0.966	0.86	0.923	0.965	0.931	0.916	1.016	5
S8	0.889	0.936	0.967	0.852	0.922	0.966	0.931	0.914	1.019	4
S9	0.811	0.925	0.981	0.88	0.929	0.956	0.906	0.922	0.983	10
S10	0.892	0.937	0.965	0.865	0.925	0.962	0.931	0.917	1.015	6
S11	0.793	0.914	0.985	0.863	0.924	0.963	0.897	0.917	0.979	11
S12	0.791	0.915	0.985	0.869	0.924	0.962	0.897	0.919	0.977	12

#### Table 17: Fuzzy MULTIMOORA rankings (aggregation and comparison)-FShannon

Supplier	Fuzzy ratio method rankings (Table 11)	Fuzzy reference point rankings (Table 13)	Fuzzy full multiplicative rankings (Table 15)	Fuzzy MULTIMOORA ranking
S1	7	4	7	7
S2	1	1	1	1
S3	2	2	2	2
S4	6	3	6	6
S5	9	5	8	8
S6	8	7	9	9
S7	4	8	4	4
S8	3	9	3	3
S9	10	11	10	10
S10	5	10	5	5
S11	11	12	11	11
S12	12	6	12	12

Supplier	Fuzzy ratio method rankings (Table 12)	Fuzzy reference point rankings (Table 14)	Fuzzy full multiplicative rankings (Table 16)	Fuzzy MULTIMOORA ranking		
S1	7	7	7	7		
S2	1	1	1	1		
S3	2	2	2	2		
S4	3	3	3	3		
S5	8	8	8	8		
S6	9	9	10	9		
S7	5	5	5	5		
S8	4	4	4	4		
S9	10	10	12	10		
S10	6	6	6	6		
S11	11	11	9	11		
S12	12	12	11	12		

 Table 18: Fuzzy MULTIMOORA rankings (aggregation and comparison)-HFBWM

Table 19: Fuzzy TOPSIS rankings-FShannon

Supplier	d+	d-	Fuzzy full multiplicative rankings (Table 9)
S1	13.2678	0.014	7
S2	12.7863	0.0334	1
S3	13.0154	0.0232	5
S4	13.2215	0.0158	6
S5	13.3849	0.0102	9
S6	13.3533	0.0118	8
S7	12.9701	0.0271	2
S8	13.0294	0.0243	4
S9	13.4205	0.0097	10
S10	13.0087	0.0256	3
S11	13.4457	0.0091	11
S12	13.4521	0.009	12

 Table 20: Fuzzy TOPSIS rankings-HFBWM

Supplier	d+	d-	Fuzzy full multiplicative rankings (Table 9)
S1	13.814	0.001	7
S2	13.697	0.003	1
S3	13.735	0.003	2
S4	13.796	0.002	4
S5	13.85	0.001	8
S6	13.857	0.001	11
S7	13.773	0.002	3
S8	13.786	0.002	6
S9	13.863	0.001	10
S10	13.784	0.002	5
S11	13.869	0.001	12
S12	13.866	0.001	9

Method		Supplier											
		<b>S2</b>	<b>S3</b>	<b>S4</b>	<b>S</b> 5	<b>S6</b>	<b>S7</b>	<b>S8</b>	<b>S9</b>	<b>S10</b>	S11	S12	
Fuzzy COPRAS ranking (Table 9)	7	1	2	3	8	9	5	4	10	6	11	12	
Fuzzy MULTIMOORA ranking(Table 17)	7	1	2	6	8	9	4	3	10	5	11	12	
Fuzzy TOPSIS ranking (Table 19)	7	1	5	6	9	8	2	4	10	3	11	12	

 Table 22: The initial individual rankings-HFBWM

Method		Supplier											
		<b>S2</b>	<b>S3</b>	<b>S4</b>	<b>S</b> 5	<b>S6</b>	<b>S7</b>	<b>S8</b>	<b>S9</b>	<b>S10</b>	S11	S12	
Fuzzy COPRAS ranking (Table 10)		1	2	3	8	9	5	4	10	6	11	12	
Fuzzy ratio method rankings (Table 12)		1	2	3	8	9	5	4	10	6	11	12	
Fuzzy reference point rankings (Table14)	7	1	2	3	8	10	5	4	12	6	9	11	
Fuzzy full multiplicative rankings (Table 16)	7	1	2	3	8	9	5	4	10	6	11	12	
Fuzzy TOPSIS ranking (Table 20)	7	1	2	4	8	11	3	6	10	5	12	9	

Table 23: Cons	sensus ranking ca	alculations using N	<b>IAH-FShannon</b>
----------------	-------------------	---------------------	---------------------

Supplier	<b>S1</b>	S2	<b>S3</b>	S4	S5	<b>S6</b>	<b>S7</b>	<b>S8</b>	<b>S9</b>	S10	S11	S12	$P_i$	$P_i - N_i$	Rank(P <sub>i</sub> - N <sub>i</sub> )
S1	0	0	0	0	3	3	0	0	3	0	3	3	15	-3	7
S2	3	0	3	3	3	3	3	3	3	3	3	3	33	33	1
S3	3	0	0	3	3	3	2	2	3	2	3	3	27	21	2
S4	3	0	0	0	3	3	1	1	3	1	3	3	21	9	6
S5	0	0	0	0	0	2	0	3	3	0	3	3	14	-5	8
S6	0	0	0	0	1	0	0	0	3	0	3	3	10	-13	9
S7	3	0	1	2	3	3	0	1	3	3	3	3	25	17	3
S8	3	0	1	2	0	3	2	0	3	2	3	3	22	11	4
S9	0	0	0	0	0	0	0	0	0	0	3	3	6	-21	10
S10	3	0	1	2	3	3	0	1	3	0	3	3	22	11	4
S11	0	0	0	0	0	0	0	0	0	0	0	3	3	-27	11
S12	0	0	0	0	0	0	0	0	0	0	0	0	0	-33	12
Ni	18	0	6	12	19	23	8	11	27	11	30	33			

Table 24:	Consensus	ranking	calculations	using	MAH-HFBWM

Supplier	<b>S1</b>	S2	<b>S3</b>	S4	<b>S5</b>	<b>S6</b>	<b>S7</b>	<b>S8</b>	<b>S9</b>	S10	S11	S12	$P_i$	$P_i - N_i$	Rank(P <sub>i</sub> - N <sub>i</sub> )
S1	0	0	0	0	5	5	0	0	5	0	5	5	25	-5	7
S2	5	0	5	5	5	5	5	5	5	5	5	5	55	55	1
S3	5	0	0	5	5	5	5	5	5	5	5	5	50	45	2
S4	5	0	0	0	5	5	4	5	5	5	5	5	44	33	3
S5	0	0	0	0	0	5	0	0	5	0	5	5	20	-15	8
S6	0	0	0	0	0	0	0	0	4	0	4	4	12	-31	9
S7	5	0	0	1	5	5	0	1	5	5	5	5	37	19	5
<b>S8</b>	5	0	0	0	5	5	4	0	5	4	5	5	38	21	4
S9	0	0	0	0	0	1	0	0	0	0	4	3	8	-39	10
S10	5	0	0	0	5	5	0	1	5	0	5	5	31	7	6
S11	0	0	0	0	0	1	0	0	1	0	0	4	6	-43	11
S12	0	0	0	0	0	1	0	0	2	0	1	0	4	-47	12
Ni	30	0	5	11	35	43	18	17	47	24	49	51			

			COPRAS	MOORA	MULTIMOORA	REFERENCE POINT	FULL MULTIPLICATIVE	TOPSIS
	COPRAS	Correlation Coefficient	1.000	.951**	.958**	.622*	.958**	.867**
	COFRAS	Sig. (2-tailed)		0.000	0.000	0.031	0.000	0.000
		Ν	12	12	12	12	12	12
	MOORA	Correlation Coefficient	.951**	1.000	.993**	0.483	.993**	.937**
	MOOKA	Sig. (2-tailed)	0.000		0.000	0.112	0.000	0.000
		Ν	12	12	12	12	12	12
	MULTIMOORA	Correlation Coefficient	.958**	.993**	1.000	0.497	1.000**	.930**
		Sig. (2-tailed)	0.000	0.000		0.101		0.000
G		N	12	12	12	12	12	12
Spearman's rho	REFERENCE	Correlation Coefficient	.622*	0.483	0.497	1.000	0.497	0.315
	POINT	Sig. (2-tailed)	0.031	0.112	0.101		0.101	0.319
		Ν	12	12	12	12	12	12
	FULL	Correlation Coefficient	.958**	.993**	1.000**	0.497	1.000	.930**
	MULTIPLICATIVE	Sig. (2-tailed)	0.000	0.000		0.101		0.000
		N	12	12	12	12	12	12
	TOPSIS	Correlation Coefficient	.867**	.937**	.930**	0.315	.930**	1.000
	101315	Sig. (2-tailed)	0.000	0.000	0.000	0.319	0.000	
		N	12	12	12	12	12	12

Table 25: Correlations among the different rankings under FShannon

\*\* Correlation is significant at the 0.01 level (2-tailed). \* Correlation is significant at the 0.05 level (2-tailed).

			COPRAS	MOORA	MULTIMOORA	REFERENCE POINT	FULL MULTIPLICATIVE	TOPSIS
	COPRAS	Correlation Coefficient	1.000	1.000**	1.000**	.965**	1.000**	.916**
	COPRAS	Sig. (2-tailed)				0.000		0.000
		Ν	12	12	12	12	12	12
	MOORA	Correlation Coefficient	1.000**	1.000	1.000**	.965**	1.000**	.916**
	MOOKA	Sig. (2-tailed)				0.000		0.000
		Ν	12	12	12	12	12	12
	MULTIMOORA	Correlation Coefficient	1.000**	1.000**	1.000	.965**	1.000**	.916**
		Sig. (2-tailed)				0.000		0.000
a		N	12	12	12	12	12	12
Spearman's rho	REFERENCE POINT	Correlation Coefficient	.965**	.965**	.965**	1.000	.965**	.902**
		Sig. (2-tailed)	0.000	0.000	0.000		0.000	0.000
		N	12	12	12	12	12	12
	FULL	Correlation Coefficient	1.000**	1.000**	1.000**	.965**	1.000	.916**
	MULTIPLICATIVE	Sig. (2-tailed)				0.000		0.000
		Ν	12	12	12	12	12	12
	TODGIG	Correlation Coefficient	.916**	.916**	.916**	.902**	.916**	1.000
	TOPSIS	Sig. (2-tailed)	0.000	0.000	0.000	0.000	0.000	
		N	12	12	12	12	12	12

 Table 26: Correlations among the different rankings under HFBWM

\*\* Correlation is significant at the 0.01 level (2-tailed). \* Correlation is significant at the 0.05 level (2-tailed).